

**COMMUNITY HEALTHCARE ALLIANCE**  
**Lehigh Valley ACT**  
**601 E. Broad Street**  
**Bethlehem, PA 18018**

**September 24, 2014 @ 2:00 PM**

- I. Introductions: Those in attendance were: Sue Acklen, Ted Alex, Cliff Aulisio, Nicole Baker, Julie Bator, Matt Bauder, Kim Benner, Ronnie Colbert, Lizabeth Fox, Cynthia Gegeckas, Alexis Harvey, Carl Kist, Katherine Koskey, Tara Lang, Emily Leayman, Allison Lech, Patricia Marth, Cindy Mazza, Tisbine Moussa, Deb Nunes, Lisa Putsavage, Janet Romero, Jessica Teel, Janine Zwetolitz
- II. Review of May 28, 2014. Meeting Minutes were approved.
- III. Provider Forum
  - **Ted Alex – Treatment Trends (handout)**
    - New Executive Director John Dillensnyder
    - Robert Csandl retired but will continue for a few days a week
    - Veterans Track
      - ✓ Combined some of the Veterans Sanctuary program into each of the individual programs
      - ✓ Must meet level 3C or 2B and have some sort of trauma on the inventory checklist
    - Moving Halfway Home of the Lehigh Valley into what was the Veterans Sanctuary location at 24 S. 5<sup>th</sup> Street, Allentown
      - ✓ Move date: November 10<sup>th</sup>
    - Planning on selling the property on 8<sup>th</sup> Street
    - Confront is doing Drug and Alcohol assessments
      - ✓ They can be reached at 610-433-0148
      - ✓ They are located at 1130 Walnut Street, Allentown
    - Fall training schedule was provided
  - **KidsPeace**
    - Community Program Open house at the Broadway Campus on October 13<sup>th</sup> from 11:00 – 3:00
      - ✓ Speaker will be there to speak about Asperger and Autism
      - ✓ 2 break out sessions:
        - ❖ Training on DSM 5
        - ❖ Crisis Management
      - ✓ Looking for providers vendors who would like to set up a table with their information
  - **Sue Acklen – LV ACT**
    - ACT standard calls for providers not to use an answering device (standard being interpreted without any kind of published explanation)
      - ✓ Answering service is a relay for the ACT team 24-hours a day/7-days a week
      - ✓ The standard is coming from a State workgroup in Harrisburg
      - ✓ This may need a policy clarification
      - ✓ Deb Nunes will follow up on this issue while at the CCAP meeting
      - ✓ Deb / Matt to take this information back to the regional OMHSAS office
  - **Janet Romero – Step By Step**

- There have been ongoing discussions statewide regarding the CPT Coding and the way it has been defined and implemented
  - ✓ Inconsistencies with some of the timeframes that have been assigned to them
  - ✓ OMHSAS clearly stated the MCO's have the capacity to determine how they are defined and which codes should be used which is different than what was initially stated
  - ✓ If the topic comes up in the CCAP meeting the group would appreciate the feedback

#### IV. Member / Family Forum

- **Ronnie Colbert**

- D&A Relapse Prevention
  - ✓ Some county programs do not work for members because they do not want to hear war stories – member feels they may relapse
  - ✓ Best way for individuals who are recovering is to set up a support network. Some types of support network are as follows:
    - ❖ Family support – set up a plan with the person you feel most comfortable with
    - ❖ Friends support – help you to deal with the situation
    - ❖ Keep a diary – when you feel the urge coming on write all of the information in a journal and highlight the main parts you want to work on
  - ✓ Always keep in touch with your support network

#### V. Advisory Committee Reports

- **Member/Family Advisory Committee – Ronnie Colbert**

- Some of the members are developing fears of going to downtown Allentown due to the construction that is going on
  - ✓ Fear they may be approached for money or to buy drugs and lapse

- **Provider Advisory Committee – Kim Benner**

- Nothing to report

- **Children's Advisory Committee – Pat McGarry**

- State provided a family guide to define services for families back in August for BHRS providers
- Consumer Advisory Committee meetings coming up:
  - ✓ October 22<sup>nd</sup> will be held in Harrisburg
  - ✓ October 24<sup>th</sup> will be held in Philadelphia
- Mandated reporting requirements have changed
  - ✓ Training resources:
    - ❖ PA Family Support Alliance – Beth Bitler
    - ❖ Marywood Professional Continuing Education: DPW approved training
      - February 6, 2015
      - 3 hours of Department of Public Welfare approved training in child abuse recognition and reporting requirements
  - ✓ Changes in the new laws for Children and Youth mandated reporting:
    - ❖ Changes the definition of child abuse
    - ❖ Changes who can report
    - ❖ Changes definition of perpetrator

#### VI. Magellan Behavioral Health

- **Patty Marth (handout)**

- Feedback received from provider focus group held on September 17, 2014
  - ✓ Posted to the Magellan website - Audit tools (clinical, compliance, claims screening and network)
  - ✓ Email blast ideas – highlight the changes to the provider manual
  - ✓ Trainings – clinical documentation training by level of care
- Revamping our Fraud Waste and Abuse section of the website – proposing the following changes
  - ✓ Resource page
  - ✓ Training page
  - ✓ List of audit tools and how to prepare for an audit
- Cultural Competency
  - ✓ A training will be coming this Fall – more information to come
  - ✓ A member survey has been developed and will be used by our pilot program providers
  - ✓ There will be a giveaway at the Harvest Full of Hope on October 8<sup>th</sup> for those who complete the survey in order to get responses regarding cultural competency
- Attended the BPI yearly meeting which was held on September 15<sup>th</sup>
  - ✓ Focus was on documentation standards – Magellan will be including our documentation standards on the website and in the member handbook
- Notifications that are attached:
  - ✓ Training (Act 31) - mandated training effective January 1, 2015
  - ✓ DSM 5 Bulletin – changes associated with DSM 5
- Harvest Full of Hope will be held October 8<sup>th</sup> at the Arts Quest Center in Bethlehem
- NAMI walk will be held on September 27<sup>th</sup> at Bicentennial Park in East Allen Township
- CFST report for Q2 (attached)
- Planning a member service verification focus group for community based providers
  - ✓ Will be teaming up with Valley Youth House
  - ✓ Date: TBD

- **Jessica Teel (handout)**

- Children’s Home of Reading (CHOR) contracted for Mental Health Outpatient. They are operating on the Children’s Home of Easton campus.
- Salisbury Unity House is in the final stages of contracting for Psych Rehab
- OMNI is opening a new Mental Health Outpatient site in Easton and are in the final stages of getting this satellite site added to the network
- Losing a provider: Robert Updegrave is an individual practitioner and his specialty is with sex offenders. He is moving out of state.

- **Carl Kist (handout)**

- Partners In Care
  - ✓ Rolled out to include Case Management, Psych Rehab and Peer Support services
  - ✓ Highlights:
    - ❖ Longitudinal care management approach
    - ❖ Care Managers will follow members throughout different levels of care
    - ❖ High level approach to work with our providers
    - ❖ Doing the work on a program basis – by holding quarterly meetings with the programs that are in the initiative, review data that will be collected, talk about best practices and less time spent on the phone
  
- Dr. Kerry King starting working for Magellan in July
  - ✓ Background is in drug and alcohol
  - ✓ Responsibilities:

- ❖ Working on special D&A projects
- ❖ Working directly with care managers in clinical rounds
- ❖ Doing community outreach to D&A providers
- My FEST will be held September 27<sup>th</sup> in Media, PA
- American Foundation for Suicide Prevention will be held October 5<sup>th</sup> at the Lehigh Parkway

## VII. Northampton County: Updates / Issues

### • Deb Nunes

- Peer Whole Health and Resiliency Training will be held on September 29<sup>th</sup> and 30<sup>th</sup> at the Northampton County Human Services Building
- New Mental Health, BP, EI Administrator: Andrew Grossman (start date September 29<sup>th</sup>)
- Reinvestment
  - Housing plan was approved in July for the contingency fund as well as the subsidies
  - Also approved for an amendment to the plan where 13 individuals a year will be serviced with both the subsidies and the contingency fund to a different population it is not only MH and/or substance abuse, dual, it is also forensic for that particular population (anyone that is charges, anyone coming out of prison) who can benefit from this program will be incorporated as well
  - Housing RFP will be sent out next week
- Lehigh / Northampton County have been approved for a reinvestment plan for developmentally delayed treatment team (dual diagnosis, MH-ID)
  - ✓ Will work in an ACT like function
  - ✓ Target is to reduce hospital admissions, emergency visits, altercations with the police
  - ✓ Work to get the member out quicker once they have been admitted into the hospital

## VIII. Lehigh County: Updates / Issues

### • Matt Bauder (handout)

- Behavioral Health Managed Care Organization RFP was released on September 10<sup>th</sup>
  - ✓ Received 4 letters of intent
  - ✓ September 30<sup>th</sup> - questions are due from the prospective BH-MCO
  - ✓ October 6<sup>th</sup> – answers due to questions received
  - ✓ October 23<sup>rd</sup> – proposals due
  - ✓ October 23<sup>rd</sup> – November 15<sup>th</sup> – reviewing proposals, interviewing BH-MCO
  - ✓ Providers are not allowed to participate in the review process but it is open to any stakeholder – contact Liz Fox if interested
- Reinvestment strategic planning process
  - ✓ Targeted adult mental health, adult D&A, Families, Youth through MyLIFE
  - ✓ Parameters of reinvestment states a program cannot be invested in more than one time
  - ✓ Emails will be sent out to stakeholders to rank the ideas received
- Lehigh County / Magellan released a request for information for school based outpatient services in Allentown School District
  - ✓ Responses due: September 30<sup>th</sup>
  - ✓ Target: high school / middle school

## IX. Other

- 2015 CHA meeting dates will be supplied at the next meeting

### • Janet Romero – Step By Step

- We are a signature away from the Department of Public Welfare changing their name to Department of Human Services
- Experienced Regulatory changes with DDAP. General regulations for DDAP services have passed just a matter of getting the changes implemented. Almost as close with outpatient regulatory changes as well.