

## Family & Community Support

- Compeer
- Family Life Education
- Family Preservation
- Family Visitation/Transportation
- Financial Literacy Course
- Forensic Services
- Home Care Services
- Truancy Reduction Program
- Warmline

## Behavioral Health

- Outpatient Psychiatric & Counseling Services
- Family-Based Mental Health Service
- High Fidelity Wraparound Initiative
- Employee Assistance Program

## Adoption & Placement

- Special Needs (SWAN), International & Domestic Adoption
- Foster Care
- Kinship Care Permanency Services



**Pinebrook  
Family Answers**

SOLUTIONS FOR GENERATIONS

**Pinebrook Family Answers is here to help  
individuals of all ages.**

Contact us today if we may be of assistance to you.

### Main Office

402 North Fulton St.  
Allentown, PA 18102  
610-432-3919

1101 Northampton St., #201    16 South Broadway, #2  
Easton, PA 18042                      Wind Gap, PA 18091  
610-559-8151                              610-863-8151



### NON-DISCRIMINATION POLICY

Pinebrook Family Answers provides services to children, adults and families without regard to age, sex, gender identity, creed, race, color, national origin, disability, sexual orientation or any other classification protected by law.



INTRODUCING...  
**HIGH FIDELITY  
WRAPAROUND**



*Made possible in partnership with  
the County of Lehigh through  
HealthChoices Reinvestment funds*



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Family Answers**

SOLUTIONS FOR GENERATIONS

[www.pbfalv.org](http://www.pbfalv.org)



**The mission of Pinebrook Family Answers is to improve the lives of individuals and families across generations by providing a continuum of high-quality programs that promote self-sufficiency, nurture healthy children and strong families, support seniors, advocate for change, and strengthen communities.**

## What is High Fidelity Wraparound?

- An evidence-based practice driven by the National Wraparound Initiative (NWI)
- Team-based, collaborative process for helping children and youth with special mental health needs and their families identify and use their strengths and community resources
- Develop and implement individualized Plans of Care to reduce the use of other restrictive mental health services
- Evidence-based model has been utilized internationally and adopted widely throughout the U.S.

## Eligibility Criteria for Referred Youth

- Must be a resident of Lehigh County
- Must be between ages of 8 & 21 years
- Must have mental health diagnosis of serious emotional disturbance, excluding a principal diagnosis on the autism spectrum
- Must be eligible or actively enrolled in a medical assistance plan

## Phases of High Fidelity Wraparound (HFW)

- 1. Engagement and Team Preparation** - Lay groundwork for trust and shared vision, set tone for teamwork consistent with the principles
- 2. Initial Plan Development** - Develop team cohesion and shared responsibility toward achievement of overarching goals of the individualized plan
- 3. Implementation** - Implement the Plan of Care, progress/success continually reviewed; changes made as indicated. Repeat process until goals achieved and HFW no longer needed
- 4. Transition** - Purposeful transition from HFW to appropriate formal/natural supports in the community and the adult system, if applicable

**“Transform the Children’s Behavioral Health System to a System that is Family Driven and Youth Guided.”**

- Office of Mental Health & Substance Abuse Services

## 10 Guiding Principles of High Fidelity Wraparound

- |                            |                     |
|----------------------------|---------------------|
| 1. Family Voice and Choice | 6. Team Based       |
| 2. Culturally Competent    | 7. Natural Supports |
| 3. Individualized          | 8. Collaboration    |
| 4. Strengths Based         | 9. Persistence      |
| 5. Community Based         | 10. Outcomes Based  |

**“The caring attitude that these folks had is what really made the difference. They helped meet the needs of every individual family member... there was always a team effort and we were equal...they reminded me how important my role is as a father.”**

- A parent involved in the Fidelity Wraparound process

## High Fidelity Team:

**Facilitators** collaborate with professional supports to ensure integrated planning occurs for youth and families.

**Family Support Partners** guide families through the process by sharing their parenting experience and encourage families to build their support system as well as increase their self-efficacy.

**Youth Support Partners** guide youth through the process by sharing their own experience, ensuring the youth’s voice is heard and supporting youth to develop a team of natural and professional supports.

**Coaches** ensure the High Fidelity Wraparound process is implemented with fidelity by providing group and individual coaching to the High Fidelity Wraparound team.

**Supervisor** oversees all aspects of the High Fidelity Wraparound Department.

## Referral Process

### Referrals can be accepted from:

Parents, Young Adults, Lehigh County Department of Human Services, Lehigh County Office of Juvenile Probation Department, Magellan Behavioral Health Services, School Personnel, Other Human Service Organizations

**To make a referral or to learn more call the High Fidelity Wraparound Supervisor at 610-774-1453.**

