

**Behavioral Health Rehabilitative Services (BHRS)
Partner's in Quality Workgroup
02/11/13 Minutes
LC Government Center Room 123
From 1:00 pm to 2:30 pm**

Mission Statement: "To Improve the Quality Of and Access To the BHRS System"

Attendees: Corinna Bealer, LC CMHU; Kay Achenbach, LC Health Choices; Emily Lehman, Elwyn ARCH; Pam Bubnis, Redco; Diane Sedgwick, IU 21 & Val Lang, Access.

➤ The team finalized the 12/10/12 minutes.

I. *MAGELLAN PROVIDER ACCESS REPORT:* *(The goal of this report is to capture consumer access issues to BHRS services, look at trends and barriers to accessing services and assist consumers in navigating the network and securing services in a timely fashion)*

➤ **Discussion:**

- Kay Achenbach told the team that the county reviews and monitor the Appendix H Program Standards and Requirements (PS&R) reported by Magellan and that this information is then shared with OMHSAS.
- The team discussed the below issues and how they may have an impact on access and capacity issues pertaining to BHRS services for children:
 - ✓ Behavioral Specialist Consultants (BSC) are to be licensed by May and if they are not providers are not going to be able to service current consumers or accept new referrals until they are licensed.
 - ✓ The team expressed concerns that the state only has three people reviewing all the licensing applicants and how this is going to have an impact on accessing services.
 - ✓ There was discussion that OMHSAS may be updating their Medical Criteria Bulletin pertaining to BHRS.
 - ✓ Magellan is waiting on OMHSAS's approval to initiate their "BHRS Redesign" initiative and if approved this will impact access and capacity issues. The providers said staff have been trained by Magellan on the Children and Adolescent Needs and Strengths (CANS) and are ready to implement this initiative when told to do so.
 - ✓ The providers requested that Magellan do quarterly BHRS Provider Meetings even if there are no changes to report. This would allow the providers to network and share information. The providers feel there would be a better turn out to such a forum if it is hosted by Magellan.

➤ **Action Plan:**

- Kay Achenbach will provide the team with OMHSAS's Appendix H Program Standards and Requirements (PS&R) regarding the Complaint and Grievance Hearing Process as well as Members Rights and Service Access. This will be looked at and compared to the team's spreadsheet.

- Kay will speak with Magellan about the team's request for quarterly BHRS Provider meetings and provide feedback at the next meeting.

II. *MAGELLAN COMPLETION REPORT:* *(The goal of this report is to look at what prescribed hours are being delivered to families and consumers receiving BHRS so delivery issues and barriers could be addressed)*

➤ **Action Plan:**

- Kay will provide the 2011 and 2012 Completion Reports for the team to compare.

III. *BHRS TRAININGS:* *(The goal is to develop a comprehensive/quality assurance training curriculum for BHRS staff/providers that are servicing children with Autism)*

➤ **Discussion:**

- At this time there are no additional funds that are being provided by OMHSAS for trainings.
- The providers shared the following information:
 - ✓ Devereux has been certified to do trainings for BSC licensing.
 - ✓ J&K has a certified training for BSC licensing.
 - ✓ The Bureau of Autism will be posting this month a free training on "Skills Deficit" which is needed for BSC licensing.
 - ✓ Florida Initiative of Technology has been certified to do the "Skills Deficit" training which is needed for BSC licensing; however there is a fee.

➤ **Action Plan:**

- Providers will provide information and updates on trainings.

IV. *MAGELLAN BHRS PILOT PROGRAM UPDATE:* *(The goal is to develop innovative approaches to deliver services, develop outcome measurements, make recommendations for best practices, and increase family involvement and participation in services through support groups and intensive parent education)*

➤ **Discussion:**

- At this time there are no outcomes to share on the BHRS pilot programs.

➤ **Action Plan:**

- Kay Achenbach may have an update on the BHRS pilot program outcomes in 04/13.

V. BHRIS SPREADSHEET

➤ **Discussion:**

- The team decided to review the goals when parents are at the meeting.

➤ **Action Plan:**

- The team will discuss the updated spreadsheet and determine goals.

Our next scheduled meeting is Tues. 04/08/13 at 1:00 pm in conference room 524 at the LC Government Center.