

**Behavioral Health Rehabilitative Services (BHRS)
Partner's in Quality Workgroup
12/10/12 Minutes
LC Government Center Room 123
From 1:00 pm to 2:30 pm**

Mission Statement: "To Improve the Quality Of and Access To the BHRS System"

Attendees: Corinna Bealer, LC CMHU; Sheri Herman, Holcomb; Kay Achenbach, LC Health Choices; Diane Sedgwick, IU 21; Pam Bubris, Redco; Ellen Hunt, ARCH & Paulette Hunter, parent.

➤ The team finalized the 10/08/12 minutes.

I. *MAGELLAN PROVIDER ACCESS REPORT:* *(The goal of this report is to capture consumer access issues to BHRS services, look at trends and barriers to accessing services and assist consumers in navigating the network and securing services in a timely fashion)*

➤ **Discussion:**

- Paulette Hunter handed out the 01/12 DPW Appendix H Program Standards and Requirements (PS&R) regarding the Complaint and Grievance Hearing Process as well as Members Rights and Service Access. The attachment is included with the minutes.
- Kay Achenbach handed out the information that Magellan sends to DPW on the BHRS Exception Report regarding the 50 day tracking outcomes. The attachment is included with the minutes.

➤ **Action Plan:**

- Paulette will share her findings and concerns from the Appendix H and there will be discussion at the next meeting regarding adding some of the PS&R's to the action plan.

II. *MAGELLAN COMPLETION REPORT:* *(The goal of this report is to look at what prescribed hours are being delivered to families and consumers receiving BHRS so delivery issues and barriers could be addressed)*

➤ **Discussion:**

- In 04/13 Kay will provide the team with the 2011 and 2012 Completion Reports to compare.

III. *BHRS TRAININGS:* *(The goal is to develop a comprehensive/quality assurance training curriculum for BHRS staff/providers that are servicing children with Autism)*

➤ **Discussion:**

- Tim Boyer is currently on medical leave; therefore unable to provide the team with any updates regarding funding for trainings.
- Provider's shared information regarding FBA trainings:
 - ✓ Ellen Hunt informed the team that the Bureau of Autism posted 70 out of the 90 hours of FBA training on their website.
 - ✓ Diane stated that the IU 21 had nine BSC attend the FBA training in November, but the staff are still waiting to be certified after having 1,000 hours in.
 - ✓ Sherri stated that she went through the FBA training and has her hours in with the state and is pending her certificate before she will be ready to provide trainings.
 - ✓ Paige Keeter from Kidspace emailed me to inform the group that she is FBA certified.
 - ✓ The team had a discussion regarding the need for FBA certified staff to be given an incentive for their certification; otherwise there is the possibility that with the licensing they will leave the agency and go into private practice.
 - ✓ The team discussed that they are hoping the state will give waivers to staff that are in the process of being certified in order to the children to continue receiving services.

➤ **Action Plan:**

- Tim Boyer will provide the team with any updates regarding funding for trainings.
- Providers will provide information sharing on upcoming trainings.

IV. MAGELLAN BHRS PILOT PROGRAM UPDATE: *(The goal is to develop innovative approaches to deliver services, develop outcome measurements, make recommendations for best practices, and increase family involvement and participation in services through support groups and intensive parent education)*

➤ **Discussion:**

- Kay informed the team that Magellan met with the families at the ARCH support group last month and were provided excellent feedback from the families. It was said that the families felt the Partner to Partner person was excellent, that they benefited by having full time staff, that their children's quality of life showed improvement as well as their social skills and that the families were able to network and provide support to each other. We are still however pending the official outcomes this spring.

➤ **Action Plan:**

- Kay will provide the team with any updates regarding additional pilot program outcomes.

V. BHRS SPREADSHEET

➤ Discussion:

- The team looked briefly at the Appendix H and had discussion on adding some of PS&R's to the plan.
- Corinna will update the plan to include a column of for a Completed Results section.

➤ Action Plan:

- The team will discuss the updated spreadsheet which is included with the minutes.

Our next scheduled meeting is Monday 02/11/12 at 1:00 pm in conference room 123 at the LC Government Center.