

Section 1557 of the Patient Protection and Affordable Care Act

Section 1557 is the nondiscrimination provision of the Affordable Care Act (ACA).

The law prohibits discrimination on the based on:

- Race
- Color
- National Origin
- Sex
- Age
- Disability

We provide free help and services to people with disabilities.

- Qualified sign language interpreters.
- Written information in many formats.
- These may include:
 - Large print
 - Audio
 - Accessible electronic formats
 - Other formats

We also provide free language services to people whose first language is not English. We offer:

- Qualified interpreters.
- Information that is written in other languages.
- **Contact us at 610-782-3520 if you need any of these services.**

If you believe we have not provided these services or discriminated in another way, you can file a grievance with:

Lehigh County Quality Assurance Manager

Lizabeth Fox

17 S. 7th Street

Allentown, Pa. 18102

Phone: 610-782-3520

Fax: 610-820-3689

LizabethFox@lehighcounty.org

You can file a grievance in one of four ways.

- In person.
- By mail.
- By fax.
- By email.

The quality assurance manager is available if you need help with any of this.

You can also file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights. You may do this online at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.

Or you may do this by mail or phone.

U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019
TDD: 800-537-7697

Complaint forms are available online. You may find them at
<http://www.hhs.gov/ocr/office/file/index.html>.

Getting Help in a Language Other than English

[Click here to obtain documents in a different language](#)

English

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-424-3515 (TTY: 1-877-769-9785).

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-424-3515 (TTY: 1-877-769-9785).

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-800-424-3515 (TTY: 1-877-769-9785)。

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-424-3515 (TTY: 1-877-769-9785).

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-424-3515 (TTY: 1-877-769-9785).

Deutsch (Pennsylvania Dutch)

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-800-424-3515 (TTY: 1-877-769-9785).

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-424-3515 (TTY: 1-877-769-9785)번으로 전화해 주십시오.

Italiano (Italian)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-424-3515 (TTY: 1-877-769-9785).

العربية (Arabic)

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-424-3515 (رقم هاتف الصم والبكم: 1-877-769-9785).

Français (French)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-424-3515 (TTY: 1-877-769-9785).

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-424-3515 (TTY: 1-877-769-9785).

ગુજરાતી (Gujarati)

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-800-424-3515 (TTY: 1-877-769-9785).

Polski (Polish)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-424-3515 (TTY: 1-877-769-9785).

Kreyòl Ayisyen (French Creole)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-424-3515 (TTY: 1-877-769-9785).

ខ្មែរ (Cambodian)

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតល្មើល គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-800-424-3515 (TTY: 1-877-769-9785)។

Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-800-424-3515 (TTY: 1-877-769-9785).