

**COMMUNITY HEALTHCARE ALLIANCE**

**Lehigh Valley ACT**

**601 E. Broad Street**

**Bethlehem, PA 18018**

**September 26, 2018 @ 2:00 PM**

Nicole Baker, Matt Bauder, Paul Berlet, Yvonne Boyer, Chris Brader, Kevin Brockel, Ronnie Colbert, Mike Ditty, Almut Dubischar, Liz Fox, Christine Higgins, Ellen Hunt, Michelle Inamagua, Corinna Labish, John Lees, Crystal Lorgeree, Patty Marth, Mike McKenna, Deb Nunes, Don Panto, Ilisa Sacknoff, Janice Santee, Lisa Schwartz, Nolan Steffen, Jackie Vasko, Barbara Vaupel, Tom Walker, Erin Wilson, Dominic Marfisi, Jennifer Torrey, Justin Dugan, Dana Calligos

**I. Review of July 25, 2018 meeting minutes.** Meeting Minutes were approved.

**II. Special Presentation** – Melissa Craig, Executive Director LANtaVan.

The Lehigh Valley’s paratransit service is called LANtaVan. LANtaVan is a coordinated shared-ride door-to-door transportation service. All vans are fully accessible, and are for people 65+ and/or individuals whose disabilities prevent use of a fixed-route bus.

<https://www.lantabus.com/lantavan/> (Link to LANta Van– website accessed 11.7.2018)

<http://www.lantabus.com/lanta-van-riders-guide/#test>

Melissa thanked the Treatment Providers, Magellan, Counties, DHS and HealthChoices members for lobbying for change in the registration process at the June 12 LANta Van Board of Directors meeting. This meeting included a discussion regarding with LANtaVan program evaluations.

Melissa presented on updated resources which will support changes to the program evaluations as a result of the advocacy effort. These changes mean that the former “one size fits all” approach is no longer being utilized by LANta Van. LANta determines final eligibility for this service. See above website for all materials presented at the Community Healthcare Alliance meeting, including updated applications highlighted below.

Changes discussed:

- Reduced the application size to two-page application for senior citizens (65+)
- Modified application to be more clear about instructions for eligibility
- New Mental Health Disability - Professional Verification form (may be used with initial application, or appeals within 60 days)

**III. Provider Forum**

- **Lehigh Valley Drug and Alcohol Intake Unit – Chris Brader.** Announced an Open House (Oct 12, 2018) at the Bethlehem Recovery Center. The Open House is for a new support group being offered as a partnership between Recovery Partnership and Lehigh Valley Drug and Alcohol Intake Unit to be held at the Bethlehem Recovery Center. This group is part of the Hearing Voices Network. Hearing Voices is an international network of “people with shared experiences coming together to support one another. [Groups] offer a safe haven where people who hear, see or sense things that other people don’t can feel accepted, valued and understood.” They are facilitated by people with lived experience. Bi-monthly meetings on the 2nd and 4th Fridays, 12:00-2 p.m. This is a closed group limited to voice-hearers (people who see, hear, or sense things others do not) to maintain a supportive peer environment. Call Becky Shultz at Recovery Partnership for more information.
- **Valley Youth House and the Synergy Project as Reported by Lehigh County – Corrina Labish.** The focus group is open to all youth facing homelessness or housing instability. Date: Tuesday October 9<sup>th</sup> 5-7 p.m. Location: The Caring Place, Hamilton St., Allentown. Issues/focus group topics were identified through a homeless youth survey. Regionally, Allentown has a growing homeless youth population.

**II. Member/Family Forum – Ronnie Colbert**

- Saturday program at Haven House is meeting a need for HealthChoices members.

**III. Advisory Committee Reports -- Children’s Bureau – Pat McGarry**

- Webinar on Value Based Purchasing (Sept 25, 2018) hosted by Pa Dept. of Human Services.

**IV. Magellan Behavioral Health**

**Patty Marth – (Reporting for Magellan’s Compliance Dept.)**

- **Save the date:** Magellan Compliance Webinar: Scheduled for Nov. 9
- **Compliance monthly e-blasts** – Please reference the website <https://www.magellanofpa.com/providers/communications/provider-announcements/compliance-alerts/>

**July 2018** – Minimum documentation requirements as a result of recent audit findings were reviewed. The guidelines below apply to ALL provider types including Group Outpatient Practices and Individual Practitioners.

**August 2018** – Reminder to all Child and Adolescent Psychiatric Residential Treatment Providers (JCAHO and non-JCAHO accredited) of the guidelines and restrictions for billing bed hold days and therapeutic leave.

**Mike Ditty – (Reporting for Magellan’s Network Dept.)**

- Town Hall Meeting September 18, 2018 at St. Luke’s at Sacred Heart Hospital. Slides are posted on Magellan website. Download slides here: <https://www.magellanofpa.com/media/3568/provider-town-hall-sept-2018-final.pdf>

**Clinical Dept.** – No update

**John Lees- (Reporting as Magellan’s Member and Family Advocate)**

- **BHRS Collaborative Work Group:** A training/video series for families which aims to describe “BHRS 101” is being shot/produced over the winter 2017. John will update the CHA team as the project advances.

**Tom Walker**

- **Magellan MY FEST**, was held Saturday September 22nd, 12 pm-4pm at Northampton Municipal Park. Please help to promote the monthly MY LIFE Lehigh Valley meetings. MY LIFE is a fun and inspiring group for youth between the ages of 13 and 23 who have experience with mental health, substance use, foster care and/or other challenges. MY LIFE stands for Magellan Youth Leadership Inspiring Future Empowerment and is a free group, it meets monthly at St. Paul’s United Church of Christ (340 E. Hamilton Street, Allentown, 18109). Please contact Michele Davis [MLDavis@magellanhealth.com](mailto:MLDavis@magellanhealth.com)
- **School Based Outpatient:** Magellan released an RFI to bring solutions to school districts within both Lehigh and Northampton counties. The plan is to target schools with a significant Medicaid population, available space, and a well-articulated process to address treatment concerns for student population. Along with the RFI, an education campaign to school districts concerning available community based services will occur. Responses from school districts are due Aug 31. Provider response period closes mid-August. This will be a school district led process for provider selection.
- **Outpatient Behavioral Health Services RFI (Lehigh County):** Magellan and Lehigh County HealthChoices Program took steps to expand mental health and drug and alcohol outpatient services in Lehigh County. Nulton Diagnostic and Treatment Centers secured a location on Main St. in Slatington. Renovations are being made to the facility. The CHA team will be notified when licensure is completed, and the service location is ready to render outpatient services.

**VII Lehigh County**

**HealthChoices Re-investment Planning Process Ideas – Liz Fox**

- **Lehigh County’s Bi-annual Reinvestment Planning Process is underway.** Lehigh County is seeking to meet unmet behavioral health treatment areas and address service gaps – The bi-annual solicitation for feedback is open for provider and member input or ideas – applicable for children and adult Medicaid treatment services. Liz Fox is running member focus groups, and may be in contact with leadership in facilities to coordinate. For more information, please contact Liz Fox at [lizabethfox@lehighcounty.org](mailto:lizabethfox@lehighcounty.org)

**VIII Northampton County – Deb Nunes**

- **Staffing changes announced:** Tiffany Rossanese is now the MH/ID/EI Administrator for Northampton County. Elizabeth Miller was named as the Drug and Alcohol Department Administrator for Northampton County.
- **Quality of services:** Deb Nunes provided an overview of quality initiatives such as ICM Learning Collaborative, school based initiatives, and the need to listen to HealthChoices member needs to improve quality and understand culture. Deb asked providers look at quality initiatives and participation in focus groups as a means to meet the goals of providers and of members. Deb is hopeful the pending outpatient regulations will help ease some of the strain to the system. Matt Bauder said that the IBHRS draft regulations and Outpatient regulations are moving through the state process, but may be slowed by change in leadership at DHS.

**Next Meeting: November 14, 2018 at 2 p.m.**