

COMMUNITY HEALTHCARE ALLIANCE

Lehigh Valley ACT
601 E. Broad Street
Bethlehem, PA 18018

March 23, 2016 @ 2:00 PM

- I. Introductions: Those in attendance were: Ted Alex, Cliff Aulisio, Nicole Baker, Matt Bauder, Corinna Bealer, Kim Benner, Yvonne Boyer, Wesley Bush, Ronnie Colbert, Kelly Colfer, Elizabeth Fox, Ken Garavaglia, Emma Gould, William Hoke, Stuart Horowitz, Carl Kist, Patty Marth, Jodi Matthews, Suzanne Mulhern, Deb Nunes, Mary Rivera, Robert Ruiz, Shanon Saddington, Jessica Teel, Barbara Vaupel, Tamara Wasilick, Janine Zwetolitz
- II. Review of November 18, 2015 meeting minutes. Meeting Minutes were approved.
- III. Provider Forum
 - **CSG – Yvonne Boyer**
 - Starting outpatient services for individuals with intellectual disability and mental health issues
 - Planned start date is July 1, 2016 but could be May 1, 2016
 - Location: 54 S. Commerce Way, Bethlehem, PA
 - Same staff as the partial program
 - **PA Mentor – Wesley Bush**
 - Opening BHRS with an Autism focus
 - Time: April / May 2016
 - Will be traditional BHRS with a focus on Autism
 - Specific to the Autism population assessments, screens will be incorporated
 - **Treatment Trends – Ted Alex (handout)**
 - Moving Halfway Home of Lehigh Valley on April 1, 2016
 - ✓ New location: 24 S. 5th Street (old Veterans Sanctuary location)
 - Since closing the Veterans Sanctuary program started Vet Track
 - ✓ Originally funded by a grant from Veterans and Military affairs
 - ✓ Unsure if this will continue after June due to the budget
 - ✓ Veterans status has been upgraded to priority population status
 - ✓ Any veteran can access Vet Track even if not funded by the grant
 - **St. Luke's – Stuart Horowitz (handout)**
 - List of groups that are offered along descriptions and contact information was provided
 - Now have a van for the partial hospital program that will cover the Lehigh Valley
 - ✓ Van will be used to pick up individuals that need transportation
 - Integration program (PH/BH): 4 primary care physician offices are up and running
 - ✓ Looking to add 4 more practices and expanding into pediatrics
 - ✓ Job Posting: looking for an LSW (bi-lingual) for the new practices that will be opening up
 - ✓ Results from the PHQ9 survey that was conducted: there is a reduction in ER visits due to having the integrated program

- **Holcomb – Kelly Colfer**

- Increased capacity at ICM program to accept Spanish speaking only consumers
- Contact: 610-435-4151

IV. Member / Family Forum

- **Ronnie Colbert**

- Everything is going well with the consumers

- **Northampton County – Jodi Matthews**

- Changes occurred to the criteria in the state for oral antipsychotics for members under age 18
- Physicians are having trouble getting the medication preauthorized for members that were already on the medication – some member's medication have been abruptly stopped
- Change occurred in November 2015 – members were grandfathered until February 2016
- Paperwork needs to be submitted every 3 months and some physicians are not providing the proper paperwork

V. Advisory Committee Reports

- **Member/Family Advisory Committee – Ronnie Colbert**

- No updates

- **Provider Advisory Committee – Kim Benner**

- Providers have been working their way through PROMISE re-enrollment
 - ✓ No complaints have been heard
 - ✓ Process is now available online
 - ✓ Exception: Page 5 needs to be signed off by the MCO
- ICD10 – no issues reported
- Watching the changes with the Department of Labor
 - ✓ Salary requirement will change to \$50,000 but do not know when this will be implemented

- **Children's Advisory Committee – Pat McGarry**

- No updates

VI. Magellan Behavioral Health

- **Patty Marth (handout)**

- Reviewed CFST data
- Notifications that came out in January:
 - ✓ OMHSAS-16-01 Bulletin – Mental Health Emergency Services Guidelines
 - ✓ Targeted Services Management for Individuals with an Intellectual Disability
 - ✓ Training and Supervision Requirements for Therapeutic Staff Support Workers that Implement Treatment Plans that Include Applied Behavioral Analysis
- Email blasts that were sent out:
 - ✓ January: Educational Requirements for Behavioral Specialist Consultant Services
 - ✓ February: Provider Self-Reports of FWA

- **Jessica Teel Compliance**
 - Working on scheduling next Provider Town Hall
 - ✓ Asking providers to update their contact information on provider website
 - BHRS
 - ✓ ABA attestation form was sent out Tuesday, March 22, 2016
 - ✓ BHRS survey was sent out to all members and their families regarding completion number on Monday, March 21, 2016
 - ✓ John Lees will be reaching out to providers to help members complete the survey

- **Carl Kist**
 - Save the Date: June 9-10, 2016 Magellan Statewide Conference: Advancing Addictions Treatment in the Era of Healthcare Reform
 - ✓ Judges will be guest speakers
 - ✓ CEU's will be offered
 - ✓ Sample of Keynote Speakers:
 - Wilson Compton, MD, MPE, Deputy Director, National Institute on Drug Abuse, National Institute of Health
 - General Arthur T. Dean, Chairman and CEO, Community Anti-drug Coalitions of America
 - David J. Hickton, Esq., U.S. Attorney, Western Pennsylvania; co-chair, National Heroin Task Force
 - Changes to online authorizations for community based providers
 - ✓ Effective April 1, 2016
 - ✓ Effects the following levels of care: BHRS, FBS, MST, FFT, FFSBS, APHP, CRR, RTF
 - ✓ For clinical questions contact:
 - Rebecca Mutchler, Clinical Director: rpmutchler@magellanhealth.com
 - Angela Ennis, Manager of Clinical Services: aennis@magellanhealth.com
 - Mike Romano, Manager of Clinical Services: mjromano@magellanhealth.com
 - ✓ Change will increase efficiencies and save time

VII. Northampton County: Updates / Issues

- **Deb Nunes**
 - Final revisions have been submitted for an extended detox/rehab beds
 - ✓ Pyramid is expanding their campus in Stroudsburg
 - ✓ Reinvestment dollars specific for staff and furnishing the rooms
 - ✓ Getting 20 additional beds dedicated to Northampton County of the 40 beds that are being added
 - ✓ Target Date: August/September 2016
 - DDTT (Northwestern Human Services)
 - ✓ Joint decision to continue pilot through 2016
 - Prepping for the P4P (Pay for Performance) for BH/PH

VIII. Lehigh County: Updates / Issues

- **Matt Bauder**

- Services Councils for Children/Families and Adults have continued
 - ✓ Opportunity to provide feedback on what is working and what is not working, how members access information
 - ✓ Adults meetings will be held at the Goodwill Clubhouse
 - ✓ Children/Families meetings will be held at Raub Middle School
 - ✓ Ask that members have received services within 180 days
 - ✓ Dates have not been identified for future meetings – will be posted on Magellan’s website and Lehigh County’s website
- Autism Action Committee
 - ✓ Looks at what needs are not being met across the ages
 - ✓ Information gathered will be used by Magellan to prepare a 3-Year Autism Report
 - ✓ Report will look at historical data and provide overview of what will be done in the future
- OMHSAS Children’s Bureau is going through a restructure
 - ✓ There were challenges with communication, regulations/policies, operational consistencies and general system partner engagement
 - ✓ Bureau will be focusing on:
 - Review/consolidation of regulations related to BHRS
 - Strategic reorganization of leadership
 - Organizational wide effort to improve consistency and quality
 - Emphasis on family/stakeholder engagement
 - Redefining customer service
 - Renewed focus on communication

- **Lizabeth Fox**

- Reinvestment
 - ✓ Lehigh County is conducting a bi-annual evaluation seeking feedback from stakeholders regarding needs that are not being met, services that are needed, etc.
 - ✓ Starting the process of asking for information
 - ✓ Contact: Lizabeth Fox, lizabethfox@lehighcounty.org or 610-782-3520
 - ✓ Due date is open ended

- **Corinna Bealer (handout)**

- Christ Fellowship Church located at 12th and Chew St. developed ‘Chew Street Landing’
 - ✓ Free open house event for youth will be held on Thursday, April 14, 2016 from 5:00pm – 7:00pm
 - ✓ Location: Christ Fellowship Church, 1213 W. Chew Street, Allentown, PA 18102 (lower landing entrance)
 - ✓ Targeting youth between the age of 16 – 23
 - ✓ There will be food, music and providers will be there
- Currently recruiting youth for systems of care leadership team between the ages of 16 - 23

OTHER: