

COMMUNITY HEALTHCARE ALLIANCE
Lehigh Valley ACT
601 E. Broad Street
Bethlehem, PA 18018

November 15, 2017 @ 2:00 PM

I. Sue Acklen, Cliff Aulisio, Matt Bauder, Paul Berlet, Yvonne Boyer, Allison Branche, Barbara Braun, Kevin Brockel, Fred Brown, Ronnie Colbert, Lauren Cruttenden, Laura Cunningham, Mike Ditty, Lizbeth Fox, Michelle Inamagua, Michelle Kloss, Corinna Labish, Emily Leayman, John Lees, Patty Marth, Jodi Matthews, Pat McGarry, Tiffany Mohn, Deb Nunes, Ilisa Sacknoff, Shannon Saddington, Janice Santee, Dave Schlegel, Kelley Schlie, Tom Walker

II. Review of September 26, 2017 meeting minutes. Meeting Minutes were approved.

III. Provider Forum

• **St. Lukes- Dave Schlegel**

- St. Lukes has merged with Sacred Heart in 2017
- In spring of 2018 all of St. Lukes moving all of the Inpatient psychiatric units from Fountain Hill/Bethlehem Campus over to Sacred Heart
- New Assistant Chair to Dr. Sholevar is Dr. James
- Partial program innovations has added a Dialectical Behavioral Therapy (DBT) track
- Program will work on mindfulness, distress tolerance, radical acceptance, emotional regulation, *(Handouts attached to minutes)*
- Will have a total of 172 psychiatric beds
- Also merged with Palmerton and Gnadon Huetten those units will staying up there
- Quakertown Hospital Psychiatric Hospital will remain in Quakertown
- A new hospital will be built in Quakertown and also on Rt. 61 in Orwigsburg in the Pottstown area
- There will be a total of 11 in the network

• **New Vitae Wellness- Laura Cunningham**

- Transcranial Magnetic Stimulation(TMS) information sessions will be held in Quakertown on January 18, 2018
- Sessions will be covered by Medicare
- Brain injury program has been expanded down into Quakertown
- Another 8 bed unit will be opening in Mt. Trexler
- More to come on this in 2018

• **Member / Family Forum – Ronnie Colbert**

- Ronnie spoke with Emily, the Director Haven House for and update of resources/ housing and primary care agencies who may be of help with renting rooms and help to get homeless folks primary care Physicians
- Emily provided Ronnie with a list of Agencies for resources
- The list will be provided to Matt and Deb so it can be sent electronically to the CHA distribution list to help our provider network

V. Advisory Committee Reports

- **Member/Family Advisory Committee**

- No updates

- **Provider Advisory Committee – Michelle Kloss - Salisbury Behavioral Health**

- Budget passing in training for electronic provider enrollment application for CHIP providers
- Flyer and information will be forwarded to Deb and Matt to send to CHA distribution
- More to come on this

- **Children’s Advisory Committee – Pat McGarry**

- Lynn Kovich is now with OHMSAS
- Salisbury Behavioral Health is offering blended case management for children

VI. Magellan Behavioral Health

- **Patty Marth- Compliance**

- Department of Human Services: No Updates
- Bulletin 01-94-01, 41-94-01, 48-94-01, 49-94-01, 50-94-01 and OMHSAS Bulletin 10-04):
 - ❖ The treatment plan must be developed and updated at a minimum of every four months in collaboration with the child and family as clinically needed.
 - ❖ Effective August 1, 2010, except for children and adolescents with behavioral health needs compounded by developmental disorders such as autistic disorder or other pervasive developmental disorders who are still covered by MA Bulletin 07-05-01, 08-05-04, 09-05-05, 11-05-03, 19-05-01, 31-05-05 which was effective August 1, 2005, evaluations may include a recommendation that BHR services be authorized for up to 6 months. The six-month intervals also apply to the completion and submission of the treatment plan, plan of care, and if required, documentation of the Interagency Service Planning Team meeting.

- **Email Blasts:**

- ❖ *Treatment /Service Plans*

Providers must follow all applicable PA Medicaid regulations for which they are licensed, enrolled and contracted. Per Chapter 55 of the PA Code §1101.51, Ongoing Responsibilities of Providers, “a proper record shall be maintained for each patient. Treatments as well as the treatment plan should be entered into the record.” Per Magellan’s Provider Handbook Supplement, “the documentation of treatment or progress notes for all services, must include the relationship of the services to the treatment plan—specifically, any goals, objectives and interventions.”

Regulations for each provider type and specialty typically include level of care specific requirements regarding when treatment/ service plans must be initiated; how frequently they must be reviewed and updated; and who is required to sign the document. Please consult all applicable program requirements for specific details. As all services must be provided according to the individual treatment, service or rehabilitation plan, any Medicaid service that is provided in the absence of a current plan is non-billable.

Although this issue has been found during audits of all provider types, we would like to highlight some of the more common level of care requirements: *Please visit MagellanofPA for details regarding level of care specifics*

- **Mike Ditty- Network**

- Ordering Referring and Prescribing(ORP) to go into effect January 2018
- This is a State initiative that any agency that have folks within are doing ordering services, referring of services or prescribing services need to have individual enrolled with Medicaid
- This pertains to prescribers who prescribe, order or make referrals for prescriptions
- Enrollments should be considered a priority and done in timely manner
- The state will give priority to this so the applications for this MA enrollment should be processed faster
- If and ordering or prescribing physician is not MA enrolled, an individual could potentially be without medication
- Check the Magellan Website as well as the State website portal to get registered
- Email blast sent out the Magellan Town Hall
- Fall/Winter Town Hall will be a Webinar
- Town Hall will be held on December 12, 2017
- Email includes information on what links to access to join that day as well as topics to be discussed
- Opportunity to express feedback and ideas on topics to be covered in the future Town Hall meetings

- **John Lees- Member and Family Advocate**

- John Lees and Tom Walker will be doing a presentation at the Fall/Winter Town Hall
- Presentation will be for Member and Stake holder engagement
- January will be the next member advisory work group meeting
- A flyer will follow with and Agenda and registration
- More to come on this

- **Lauren Cruttenden- Clinical Care Services – Intergraded Health**

- Earlier this year in collaboration with Northampton and Lehigh County, as well as three providers in the community Wellness Recovery Teams were developed
- These teams are geared towards members who have Co-Occurring behavioral health and physical health needs
- Members to refer are 18 years old and older with severe and persistent mental illness as well as chronic health conditions that they may be struggling to manage or aren't managing at all
- The goal is to help to identify member's wellness goals, support across both behavioral health and physical health needs and coordinating those needs
- Help to develop support system in the community to help a member manage their own needs ongoing
- These teams have been operating in Montgomery County since 2009
- On average a member is enrolled for approximately one year, but is based on a case to case basis
- The Teams got their final approval for Lehigh and Northampton County in April 2017
- 60 people are consented across Lehigh and Northampton County
- Looking to continue to get additional referrals
- Team includes a Registered Nurse and a Masters level behavioral nurse professional

- Currently these team are operating out of, Haven house and Hispanic American Organization and NHS Lehigh Valley
- If there are any members a provider would like to refer contact Andrew O'Brien
(See handouts attached for information on contact information and more)

- **Tom Walker- Senior Account Executive**

- Pennsylvania Leadership Structural changes effective November 16, 2017
- Bethlehem General Manager Diane Marciano promoted to a new position and she will represent Magellan's Government Relations not only in Pennsylvania but across the Country
- Jim Leonard will be expanding his role to become the CEO of Magellan Behavioral Health of Pennsylvania
- Magellan Management will also be adding a Sr. Director of Operations and Director of Project and Program Management.
- Lehigh and Northampton Healthchoices Providers should contact Tom Walker or Jim Leonard for issues typically handled by Diane Marciano

VII. Northampton County:

- **Deb Nunes**

- Lamont McClure newly elected County Executive in January 2018
- Still working on hiring process for the MHIDEI administrator who left in July
- No confirmation on a timeline has been given
- Trying to get services back into Northampton County that are missing
- Will be having meetings with hospitals and providers to try and get things back
- Some new things going to in accordance with levels of service to prepare for VBP
 - **State Update:**
 - Lynn Kovich new to OHMSAS

VIII. Lehigh County

- **Matt Bauder**

- My Life Holiday Party will be held on Friday 12/8/17 5pm-7:30 at Game Changer World
- Event is open to My Life youth or any youth and includes games, food and activities
- Flyers will be sent out on event
- Haven House/Sacred Heart co-location program
- Hope to have someone to speak to this program at the next meeting to be held January 24, 2018
- 2:1 Autism TSS program is moving along and on track
- Lehigh member to be admitted approximately the middle of February
- Going through process to identity that member now to be completed by January 1, 2018
- Extensions were submitted to the state
- Independence Case Management program has been extended through June 30, 2018
- High Fidelity wraparound and Supportive Housing also submitted for 3 year extensions to take us to December of 2020
- In September 2017, Josh Bridges was selected and confirmed as the Leigh County Lead administrator to replace Tim Boyer

- **Liz Fox – QA**

- The State is looking at follow up rates and how to improve on that
- The County NPA has been identified and a bases on how to move forward with that in collaboration with their MCO
- These items will be a large focus going forward into 2018

IX. OTHER

- **Tiffany Mohn- Magellan**

- Meeting dates will be as 2018 are as follows:

January 24, 2018	Deb
March 28, 2018	Matt
May 23, 2018	Deb
July 25, 2018	Matt
September 26, 2018	Deb
November 14, 2018	Matt

- These dates will be reflected on the Agenda that will be sent out one week prior to the January 24, 2018 meeting
- If you have any questions or concerns, please feel free to email me at tjmohn@magellanhealth.com