

## COMMUNITY HEALTHCARE ALLIANCE

Lehigh Valley ACT

601 E. Broad Street

Bethlehem, PA 18018

November 14, 2018 @ 2:00 PM

Arnie Allanson-Dunden, Matt Bauder, Yvonne Boyer, Allison Branche, Kevin Brockel, Ronnie Colbert, Liz Fox, Christine Hunsberger, Michelle Inamagua, Midge Klotz, Corinna Labish, John Lees, Bill Leiner, Heidi Mack, Susan Mandaca, Patty Marth, Pat McGarry, Richard Orlemann, Don Panto, Janet Romero, Ilisa Sacknoff, Kelly Schlie, Tom Walker, Kristina Ward, Sadie Therapy Dog

I. **Review of September 26, 2018 meeting minutes.** Meeting Minutes were approved.

### II. Provider Forum

- **Lehigh Valley Drug and Alcohol Intake Unit – Chris Brader.** Announced workshops, groups, and resources available at the Bethlehem Recovery Center. New additions include: Yoga for 12-step recovery; Hearing Voices Workshop (Co-occurring); Meditation Workshop (Co-occurring); General Recovery Support.  
<http://www.bethlehemrecoverycenter.org/pages/calendar.html>
- **Step by Step – Janet Romero.** New location for Outpatient Drug and Alcohol service was announced. New referrals will be accepted once licensing is complete. The site replaces the clinic on 4<sup>th</sup>/Linden St. Location address is 2015 Hamilton St, Suite 103 (Rear), Allentown. MAT Co-occurring services will be offered. An Open House will be scheduled and announced to the CHA. <https://lehighvalleypacoc.wliinc16.com/Drug-Alcohol-Counseling,-Treatment-and-Testing/Step-By-Step,-Inc-Allentown-15886>
- **Recovery Partnership– Midge Klotz.** Wellness Recovery Action Plan (WRAP) 2-day training for providers was successful. WRAP is an individualized system based on in the principle of self-determination for Wellness and Recovery. Twenty providers attended. Future offerings will be announced.
- **New Vitae Wellness and Recovery – Bill Leiner.** Veterans housing and services are available. Please review the below link and consider making referrals  
<https://www.newvitaewellness.com/veterans/admissions>

### III. Member/Family Forum – Ronnie Colbert

- No update.

### IV. Advisory Committee Reports -- Children’s Bureau – Pat McGarry

- Workgroup to review comments for Intensive BHRS proposed regulations has been chartered and is meeting. This is part of the State’s process, ultimately leading to a change in regulations. This will take a considerable amount of time.
- OMHSAS Workgroups for Children’s RTF services initiated Fall 2018. Workgroups are meant to discuss and suggest improvement ideas for access and quality of services. Participants include JPO, Child, Youth and Families, HealthChoices, Managed Care Organizations and Providers. There are four workgroups in each region of PA (16 total); Clinical Programming, Continuum of Care, Discharge Resources, Recruitment and Retention of Staffing. Workgroups are highly focused, and expected to conclude Dec 2018. Findings and recommendations to be announced in the future.

### V. Magellan Behavioral Health

#### Tom Walker

- In September, Magellan released its 28-page Report to the Community on its website along with 8 individual videos to support the project. Printed editions were distributed. Electronic version: <https://www.magellanoftpa.com/for-providers/community/report-to-the-community/>

#### Patty Marth – (Reporting for Magellan’s Compliance Dept.)

- **Magellan Compliance Webinar: Held Nov. 9** <https://www.magellanoftpa.com/media/3823/magellan-compliance-notebook-nov-2018.pdf> This link includes a copy of the presentation and a live recording of the webinar. We welcome providers using this information to supplement your own internal Compliance Trainings for staff.
- **Compliance monthly e-blasts** – Please reference the website <https://www.magellanoftpa.com/for-providers/communications/provider-announcements/compliance-alerts/> Note: if you are signed up to receive e-blasts to your email address, notices will be coming from a new address [mbhofpa@magellanhealth.com](mailto:mbhofpa@magellanhealth.com) – please check your spam folder. You may also request to be added to the monthly email distribution list.

**September 2018** – Magellan requires providers of community-based services to obtain a signed Encounter verification form for each face-to-face contact that results in a claim being submitted to Magellan.

**October 2018** – On 5/31/18, Governor Wolf signed into law HB 478 – the Outpatient Psychiatric Oversight Act – now Act 25 of 2018. The law became effective after 60 days, or on 7/30/18.

**Tom Walker – (Reporting for Magellan’s Network Dept.)**

- Provider Town Hall Webinar scheduled for Dec 14, 2018. The webinar was recorded. Available here <https://magellanhealth.zoom.us/recording/play/QaEgBktHiRMVXiYoSUwonYulugeNqzQY5ZsZTHWp-pZVBcqi2ugN4O81jY-5WIB?startTime=1544811746000>

**Clinical Dept.** – No update

**John Lees- (Reporting as Magellan’s Member and Family Advocate)**

- **BHRS Collaborative Work Group:** A training/video series for families which aims to describe “BHRS 101” is being shot/produced over the winter 2017. John will update the CHA team as the project advances.
- **Magellan Behavioral Health of Pennsylvania will hold a special HealthChoices/Magellan Member Advisory Work Group.** We are looking for feedback on the topics of Psychiatric Advance Directives, 2017 Magellan Member Satisfaction Survey, and Magellan’s new Complaints and Grievances policy on Friday Nov. 30<sup>th</sup> at New Bethany Ministries.
- **New Complaint and Grievance Process information**



081018 -  
Complaints-Grievan

- **HealthChoices/Magellan members and families interested in serving on Magellan’s Complaint or Grievance panel are sought.** Serving on a panel affords the opportunity to have a voice in the behavioral health delivery system, and directly impact the overall quality of services. We have immediate openings to serve, and provide comprehensive training. Also Lehigh and Northampton counties provide a generous stipend to participate. John Bottger of Magellan is the lead of this effort, and can be reached directly at 215-504-3900.



Panel Recruitment  
Flyer Aug 2018.pdf

- **Discussion:** Psychiatric Advance Directive (PAD). A legal document written by a currently competent person who lives with a mental illness. A PAD allows a person to be prepared if a mental health crisis prevents them from being able to make decisions. A PAD describes treatment preferences, or names a person to make treatment decisions, should the person with a mental health condition be unable to make decisions. Magellan is auditing for PAD, and is underutilized. The CHA discussed opportunities to complete a PAD, such as at PCPs, or any community based setting.

**VI. Lehigh County – Matt Bauder**

- **Lehigh County’s Bi-annual Reinvestment Planning Process is underway.** Lehigh County is seeking to meet unmet behavioral health treatment areas and address service gaps – The bi-annual solicitation for feedback is open for provider and member input or ideas – applicable for children and adult Medicaid treatment services. Liz Fox is running member focus groups, and may be in contact with leadership in facilities to coordinate. For more information, please contact Liz Fox at [lizabethfox@lehighcounty.org](mailto:lizabethfox@lehighcounty.org)
- **Current Reinvestment Plans:** A brief update was provided on the four plans currently in place: Lehigh Conference of Churches Housing Program, Pinebrook HiFi Wraparound, Valley Youth House Respite Services, ABA Support Services 2:1 Autism TSS Program.
- **School based Mental Health Initiative:** Letters of interest were sent to every school district in Lehigh and Northampton County. Concurrently, a mini RFI was sent to providers. To this point, meetings have been held with school districts to discuss the need and schools are provided with Excel Spreadsheet with information about providers. This is a school district led process. Schools select the providers they seek to work with. Salisbury SD selected a provider, Catasauqua selected a provider.
- **MYLIFE:** Reminder about MYLIFE meetings. Lehigh County will be holding a focus group to discuss reinvestment plan ideas with MYLIFE youth. Michele Davis at Magellan is the point of contact.
- **Lehigh Strategic Planning Process (Dick Orlemann):** Engaged a consultant to guide a long-term vision for Lehigh County’s Block Grant process. A Leadership Team has been chartered. Advocacy Alliance will be holding focus groups for families and providers, and reaching out to individuals for their feedback. Next meeting is January 2019.
- **The Warming Station for Homeless is Open (Dick Orlemann):** At the YMCA 15<sup>th</sup> St., Allentown. 18+ men and women. 64 beds. 7PM-7AM (strictly enforced). No sex offenders allowed. In Bethlehem, there is the Bethlehem Emergency Sheltering

program. Located at 1021 Center St, Bethlehem, PA 18018. A voucher from the police station is required at the Bethlehem location. Jim Burns left Allentown Rescue Mission and is now heading up Family Promise. Family Promise is the only family solution for overflow shelter. Family Promise utilizes churches to house families. Contact 2-1-1 for information on services.

- **Roommate Roundup (Dick Orlemann):** Five or six roommate match ups have been made.

#### **VII. Northampton County – No report**

**Next Meeting: January 23, 2019 at 2 p.m.**