

COMMUNITY HEALTHCARE ALLIANCE

Lehigh Valley ACT
601 E. Broad Street
Bethlehem, PA 18018

September 27, 2017 @ 2:00 PM

I. Matt Bauder, Paul Berlet, Yvonne Boyer, Allison Branche, Kevin Brockel, Fred Brown, Ronnie Colbert, Laura Cunningham, Mike Ditty, Almut Dubischar, Lizbeth Fox, Carl Kist; Michelle Kloss, Julie Leboutitz, John Lees, Sue Lettera; Patty Marth; Jodi Matthews, Pat McGarry, Mike McKenna, Erin Wilson, Tiffany Mohn, Tisbine Moussa, Deb Nunes, Michael Ramsey, Ilisa Sacknoff, Shannon Saddington, Kelley Schlie, Barbara Vaupel , Kristina Ward,

II. Review of July 26, 2017 meeting minutes. Meeting Minutes were approved.

III. Provider Forum

• Concern – Shanon Saddington

- Education Series is being held on Friday, November 10, 2017 9:00am-3:30pm
- Series will be held in Berks County at Alvernia University
- Registration fee is 35\$ and includes lunch
- An additional 10\$ fee in order to receive Continuing Education Credits

• Valley Youth House- Pat McGarry

- Move to new location is complete
- Open house will be held on October, 18, 2017 from 11am-2pm and 4pm-7pm
- Lunch will be provided at the 11am-2pm open house and hors d'oeuvres from 4pm-7pm

• New Vitae Wellness- Laura Cunningham

- Started working with Lehigh and Northampton County Healthchoices during the month of July, 2017
- Addiction Services Wellness and Recovery Residential Clinic is now doing Intensive Outpatient Programs in the evening
- The IOP take place on Monday, Tuesday and Thursday evenings from 6pm-8:30pm
- An Open House will be held On Friday, September 29, 2017 for Recovery: Brain Injury Services
- Event will be held at Jade House, 17 N. Hellertown Avenue, Quakertown, Pa from 2pm-4pm
- The Action Recovery Residential Options has expanded to include Jade House, an apartment setting in Quakertown, PA

• Member / Family Forum – Ronnie Colbert

- There is a growing concern regarding our homeless consumers in the Lehigh Valley who may be in need of Physical and Mental care and are not receiving it.
- There is a need for routine checkups as well as routine blood work etc.
- Try to start to be proactive for our homeless consumers before they are in danger of developing further physical and mental health problems or possibly death
- Haven House newsletter will be available on October 1, 2017

V. Advisory Committee Reports

- **Member/Family Advisory Committee**
 - No updates

- **Provider Advisory Committee**
 - No Updates

- **Children’s Advisory Committee – Pat McGarry**
 - No updates

VI. Magellan Behavioral Health

- **Patty Marth- Compliance**
 - Notification from Department of Human Services:
 - Bulletin OMHSAS-17-04: Physician/Certified Registered Nurse Practitioner Collaboration Procedures: In accordance with the Professional Nursing Law, and in order to utilize the full potential of a CRNP, there shall be a collaboration process in which a CRNP works with one or more physicians to deliver health care services within the scope of the CRNP’s expertise and license. This policy establishes the process for ensuring a direct line of communication with a licensed physician even in the event one is not readily available at a work

 - Bulletin #99-17-11: Limited English Proficiency Requirements-The purpose of this bulletin is to remind Medical Assistance (MA) providers of their responsibility to provide interpretation and translation services free of charge to all individuals who have Limited English Proficiency (LEP), vision limitations, and/or auditory limitations, and the federal guidelines that must be followed to accomplish this.

- **Email blasts:**
 - Progress Notes no longer support the minimum documentation requirements due to the EHR’s system design (please reference Magellan’s Provider Handbook page 60 for the full list of documentation standards: https://www.magellanprovider.com/media/1661/pa_healthchoices_supp.pdf). In many cases, providers were fully compliant with the requirements prior to converting to an EHR, however did not have the appropriate personnel involved in selecting a system or designing the specifications. Specific examples of adverse audit findings include: rendering clinician’s credentials do not display on the progress note; and only the start time of the session appears when the requirement is that both the start and end times are included.
 - Electronic Time Stamps that precede the end time of the session. This includes both the rendering clinician’s signature on the progress note and any member signatures that are collected to validate the session. Please ensure that staff and the individuals receiving services sign documentation only following completion of the activity.
 - Duplicate Documentation. All progress notes and treatment plans should be individualized. Most EHR systems have the capability to disable “pull through” or “cut-and-paste” functionality. We strongly recommend that providers do not allow their EHR systems to employ this tool as it lends itself to duplicate documentation.
Collaborative Documentation Guidelines attached

- Compliance Webinar scheduled for November 3, 2017, more information to come on this

- **Mike Ditty- Network**
 - Ordering Referring and Prescribing(ORP)
 - Must be in compliance with the Affordable Care Act
 - This pertains to any prescribers' who prescribe, order or make referrals for prescriptions
 - Ordering physicians need to be individually enrolled with the State Medicaid system
 - Links and more information on getting enrolled is listed on the handouts provided with the meeting minutes
 - New mailbox to answer questions which is accessed by all Network staff. Email address is below: PAHCPQuestions@magellanhealth.com. *Email is also provided in handouts with meeting minutes*

- **Carl Kist – Clinical**
 - First Acute In-Patient / ACT meeting was held on October 19, 2017 for Bucks and Montgomery County
 - The Meeting was successful in discussing team collaboration to reach better outcomes
 - Both groups gave great feedback in that they have a better understanding of what each entity is responsible for doing
 - Act team presented on Act services
 - In Patient Provider did a presentation on acute In patient services
 - Delaware County's first meeting will be held October 4, 2017
 - Lehigh and Northampton Counties first meeting will be held on Nov 1, 2017 at Northampton County Offices
 - Next My Life meeting on October 13, 2017 at St. Paul's Church in Allentown **handout attached**
 - My Fest was on held on September 23, 2017 and was successful

- **John Lees- Member and Family Advocate**
 - Providers working with members who have questions, issues or feedback contact John Lees
 - John has been tracking his outcomes for about the last year and a half
 - Over 200 between Lehigh and Northampton County have outreached for support/assistance
 - Members have received support in getting connected with services, navigating the system, getting answers to their questions and having support in meetings
 - Autism Action Committee resource new parent created website with resources for parents of children with Autism as well as adults Diagnosed with Autism: <https://lvag2017.wixsite.com/lvag>
**flyer is attached with handouts*
 - Salisbury had an open house for their Transitional Aged youth drop in center that opened in July, 2017

VII. Northampton County: Updates / Issues

- **Deb Nunes**
 - Housing program through re-investment entering year 3 of 5 will keep working on this
 - 2:1 Autism TSS has been approved
 - Northampton County has executed the contract and go live date is November, 2017 or before
 - Will be Piloting program for two years
 - Two children per county per year possibly 3
 - Program is trial and error and there will not be a waiting list
 - There have been thoughts to extend some services from Lehigh County over to Northampton county and expand them, more to come on this

- **State Update:**

- ❖ Teresa Miller was announced as Secretary of the Department of Human Services
- ❖ More information and updates to come upon attending next meeting

VIII. Lehigh County

- **Matt Bauder**

- Reinvestment planning ideas have been prioritized and have been ranked and will be implemented in the next year
- More to come on this within the next year on what can actually be implemented and to get some new programs up and running
- Please keep suggestions coming and thanks to all who contributed in the process
- Wellness recover teams will be invited to November meeting to speak, more to come on this
- Haven House/Sacred Heart Co-location program will be invited to November meeting to speak
- 2:1 Autism TSS program is working towards a January 1, 2018 implementation
- Getting closer to identifying potential members for the program
- The first Lehigh Member who is chosen is estimated to enter program during the month of February, 2108
- October will be the month to request extensions to re-investment plans including the Transition to Independence Case Management program, High Fidelity Wraparound program, and Supportive Housing.

- **Liz Fox – Reinvestment Plan / Top 5 Bi-Annual Reinvestment Ranking Priorities- Children & Adults**

- ❖ **Children**

- More school based out-patient services
- Transitional life skills
- Medical mobile for children
- Evaluations being paid when needed for admittance into certain programs prior to MA enrollment
- Summer therapeutic programming for lower functioning children and young adults with autism

- ❖ **Adults**

- More co-occurring for D&A and Mental Health issues
- Transitional life skills
- Evaluations paid
- Combined physical and Behavioral health services
- Life skills for adults