

Help Sacred Heart Visiting Nurses & Hospice Help Others

Those wishing to assist Sacred Heart Visiting Nurses & Hospice may do so through volunteering, fundraising projects and activities, or donations. Volunteers may serve as clerical support staff, fundraisers, or public speakers. All hospice volunteers complete a training program to prepare them for patient and family services.

In the name of those in need, we gratefully accept contributions, which may be made in recognition of a current patient or as a memorial to a deceased individual. All contributions are tax deductible and acknowledged by Sacred Heart Foundation.

Please send donations to:

Sacred Heart Visiting Nurses & Hospice
2268 S. 12th Street
Allentown, PA 18103

For more information about Sacred Heart Visiting Nurses & Hospice, please call **610-871-2802**.



Sacred Heart Home Care Services

Sacred Heart Visiting Nurses and Hospice are provided through Sacred Heart Home Care Services. Sacred Heart Home Care Services is an integrated group of community-based care providers, delivering care and services to individuals in the comfort of their own homes, assisted living residences or skilled nursing facilities.

Sacred Heart Home Care Services is committed to the highest standards of excellence. Our services are provided without regard to race, creed, color, sex, national origin, diagnosis, age, handicap, or advance directive decision.

Sacred Heart Home Care Services serves residents in Berks, Lehigh, and Northampton Counties.

Contact Information

Sacred Heart Visiting Nurses & Hospice
610-871-2802

Sacred Heart Visiting Nurses & Hospice is accredited by The Joint Commission.

Sacred Heart Pharmacy
610-776-4999

Sacred Heart Pharmacy is accredited by Community Health Accreditation Program (CHAP).

Sacred Heart Medical Equipment Services
610-782-9101

Sacred Heart Medical Equipment Services is accredited by Community Health Accreditation Program (CHAP).

Sacred Heart Visiting Nurses & Hospice



Sacred Heart
Home Care Services

Affiliated with Sacred Heart Healthcare System



Sacred Heart
HealthCare System

www.shh.org

Sacred Heart Visiting Nurses

Sacred Heart Visiting Nurses, a division of Sacred Heart Home Care Services, is a nonprofit, hospital-based home care agency that serves patients of all ages in Berks, Lehigh, and Northampton Counties. We are accredited by The Joint Commission, certified by Medicare, and licensed by the Pennsylvania Department of Health.

Specialty programs include cardiac care, diabetic care, enterostomal therapy, oncology care, wound care, behavioral health care, rehabilitation care, respiratory care, infusion therapy, and palliative care.

Sacred Heart Visiting Nurses Team

The Sacred Heart Visiting Nurses care team includes:

- **Nurses** who coordinate and implement the prescribed plan of care and provide training, assessments, and health counseling.
- **Physical therapists** who focus on restoring mobility and independence. Prescribed services may include gait training, exercises, and training in the use of home medical equipment, and orthotic and prosthetic devices.
- **Occupational therapists** who concentrate on improving functioning to promote return-to-work and independence with self-care activities.
- **Speech language pathologists** who focus on restoring and improving speech, articulation, and swallowing.
- **Medical social workers** who help patients, their families, and caregivers adjust to the lifestyle changes due to the illness, surgery, or accident.
- **Home health aides** who assist the nursing staff and therapists with routine care duties, such as personal care, ambulation, and exercise programs.

Sacred Heart Hospice

Sacred Heart Hospice believes that everyone deserves to live with comfort and dignity. When you or a loved one is facing a limited life expectancy due to serious illness, Sacred Heart Hospice offers expert compassionate care to support you and your family in this difficult time.

Sacred Heart Hospice:

- Is a specialized type of care for children and adults who have an advanced or life-limiting illness with a life expectancy of 6 months or less.
- Focuses on meeting the needs and goals of the patient and his/her family to help ensure that the end stages of a patient's life are meaningful and peaceful.
- Manages physical symptoms and pain to keep patients comfortable.
- Provides emotional, spiritual, and bereavement support.
- Helps with daily living activities and direct personal care.

Hospice care is given where patients live. Hospice may include home visits, inpatient care, respite care and medical equipment services.

Hospice Team

The Sacred Heart Hospice care team includes the patient's personal physician, hospice physicians, registered nurses, home health aides, pharmacists, medical social workers, pastoral care team, therapists, bereavement counselors and volunteers.



Quality Care

The full-service capabilities of Sacred Heart Visiting Nurses & Hospice simplify the coordination of prescribed services and products, save time and money, and streamline communication. Benefits include:

- Timely and consistent follow-up with physicians and other health care professionals to insure optimal outcomes.
- Around-the-clock availability, including holidays, with professionals always ready to meet patient needs.
- Experienced business office staff to handle preauthorization and verification of medical benefits and billing of Medicare, Medical Assistance, and other health insurance plans.
- Medicare, Medicaid and most HMOs or private insurance plans provide a benefit for hospice care. If there is no available benefit, we arrange care on an individual basis.





Sacred Heart Home Care Services

Affiliated with Sacred Heart HealthCare System

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Allentown, PA 18103
610-871-2802

Sacred Heart Visiting Nurses & Hospice

Sacred Heart Visiting Nurses is a non-profit, hospital-based home care agency which serves patients of all ages in Berks, Lehigh, Bucks and Northampton counties. Our full-service capabilities enable us to meet the patient's total home care needs. Sacred Heart Visiting Nurses provides services such as skilled nursing, physical therapy, occupational therapy, speech therapy, social services and home health aide services. Specialty programs include wound care, enterostomal therapy, cardiac care, diabetic care, and oncology care. Our multi-disciplinary staff implements an individualized plan of care designed to achieve positive clinical outcomes. We are committed to the highest standards of excellence. Our services are provided without regard to race, creed, color, sex, national origin, age, diagnosis, handicap or advance directive decision.

Sacred Heart Hospice is a certified provider of the Medicare Hospice benefit and is approved by numerous insurance plans. Our goal is to enable terminally ill patients, young and old, to live life to the fullest in their homes among family and friends. Our multi-disciplinary team includes Physicians, Nurses, Therapists, Medical Social Workers, Clergy, other Counselors and Volunteers. This team develops an individualized plan of care that focuses on physical, emotional and spiritual comfort during the final stages of illness and bereavement. Ongoing communication occurs among the hospice team to anticipate and meet the special needs of the patient and family.

The Palliative Care Program at Sacred Heart Home Care focuses on reducing the severity of the symptoms of a disease and alleviating the side effects of curative treatments. Our team of Palliative Care providers will work to manage pain, enhance the quality of daily life, and to ensure that you and your loved ones understand your condition and your medical options.

Sacred Heart Visiting Nurses

We are a non-profit, hospital-based home care agency which serves patients of all ages in Berks, Lehigh, Bucks, and Northampton counties. Our full-service capabilities enable us to meet the patient's total home care needs. Sacred Heart Home Care Services can provide skilled services, hospice, infusion therapies, respiratory and home medical equipment.

- ***Specialty Programs*** - include pain management, wound care, enterostomal therapy, cardiac care disease management, respiratory disease management, diabetic care, behavioral health care and oncology care. Our multi-disciplinary staff implements an individualized plan of care designed to achieve positive clinical outcomes.
- ***Infusion Therapy Program*** - encompasses total parenteral nutrition, antibiotics, pain management, and other drugs and therapies. Sacred Heart Visiting Nurses & Hospice clinicians are trained and experienced in state-of-the art infusion procedures.

Sacred Heart Visiting Nurses & Hospice
2268 S. 12th Street, Suite 404 - Allentown, PA 18103-5642 - 610-871-2802

Sacred Heart Visiting Nurses

We are committed to the highest standards of excellence. Our services are provided without regard to race, creed, color, sex, national origin, age, diagnosis, handicap or advance directive decision.

Sacred Heart Visiting Nurses & Hospice is accredited by Joint Commission, certified by Medicare and Medicaid, and licensed by the Pennsylvania Department of Health. We work closely with payers, referral sources and their patients to provide cost-effective, quality care.

- ***Skilled Nursing***-coordinates and implements the prescribed plan of care, which may include treatment, wound, catheter and ostomy care and other clinical procedures. They assess the patient's status, administer medications and provide training and health counseling.
- ***Physical Therapists*** - focus on restoring mobility and independence. Prescribed services may include gait training, exercises, training in the use of home medical equipment, orthotic and prosthetic devices.
- ***Occupational Therapists*** - concentrate on improving functioning to promote return-to-work and independence with self-care activities.
- ***Speech language pathology*** - focuses on restoring and improving speech, articulation and swallowing.
- ***Medical Social Service Workers*** - help patients, their family and caregivers adjust to the lifestyle changes due to the illness, surgery or accident.
- ***Home Health Aides*** - assist the nursing staff and therapists with routine care duties. Prescribed services, supervised by a nurse, may include assistance with personal care activities, self-administered medications, ambulation and maintenance of exercise programs.

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Sacred Heart Hospice

We are a certified provider of the Medicare Hospice benefit and approved by numerous insurance plans which use the per diem approach to terminal care. Our goal is to enable terminally ill patients, young and old, to live life to the fullest in their homes among family and friends. Our multi-disciplinary team includes physicians, nurses, therapists, medical social workers, clergy, other counselors and volunteers.

This team develops an individualized plan of care that focuses on physical, emotional and spiritual comfort during the final stages of illness and bereavement. Ongoing communication occurs among the hospice team to anticipate and meet the special needs of the patient and family.

All phases of the patient's care, from discharge planning to home care assessment to care plan delivery to discharge, are under physician direction and supervised by a Sacred Heart Visiting Nurses & Hospice case manager nurse. Based on the patient's and family's needs of the hospice benefit, care is provided at one of four levels:

- ***Routine home care*** – provided on an intermittent or visit basis.
- ***Continuous home care*** – when eight to 24 hours of skilled nursing is required to manage acute medical symptoms.
- ***Acute inpatient care*** – is utilized to manage acute medical symptoms that cannot be handled in the home.
- ***Respite care*** – is available to provide relief for family and caregivers.

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Sacred Heart Hospice

Hospice benefit care can begin after the patient has been diagnosed by a physician with a terminal illness (life expectancy prognosis of six months or less) that no longer responds to curative treatment. Based on eligibility criteria, provision of hospice care and services occurs in the home, hospital or skilled nursing facility.

- ***Skilled Nursing*** – nurses provide direct care and on-call service to coordinate the care provided to the patient and family.
- ***Pain Relief*** – oral and parenteral drugs are prescribed to help the patient remain alert and comfortable. Certified pain management nurses will assess the effects of comfort measures.
- ***Physical and Occupational Therapy and Speech Language Pathology*** - are available to help patients develop new ways to accomplish self-care and daily living activities.
- ***Medical Social Services*** – medical social workers provide counseling during the crisis period and coordinate community resources.
- ***Home Health Aides/Homemakers*** – assist with personal care activities and household chores.
- ***Home Medical Equipment and Supplies*** – are available as needed.
- ***Spiritual Care*** – is available in accordance with the family's religious beliefs.
- ***Bereavement Support*** – for adults and children is available during hospice care and for up to one year after the loss.
- ***Volunteer Services*** – include companionship and help with everyday activities.

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