NORTHAMPTON COUNTY AREA AGENCY ON AGING

A Division of Northampton County Department of Human Services

Agency Hours:

8:00 a.m. – 5:00 p.m. Monday through Friday 45 N. Second Street Easton, Pennsylvania 18042 610-559-3245 or 1-800-322-9269 toll free

How To Refer:

Call Information Referral and Emergency Services 610-559-3270 8:00 a.m. – 5:00p.m. Monday – Friday

24 Hour Emergency Service available for Elder Abuse and Neglect Reports. 610-252-9060 Collect Calls Accepted

What We Do

Area Agencies on Aging provide local services, act as advocates, and generally assist older citizens to remain active in their communities. We operate under program guidance from the Pennsylvania Department of Aging, with County, State and Federal funding.

The purpose of the Area Agency on Aging is to plan and coordinate the provision of services to the older adults in Northampton County.

These services, delivered directly by purchase of service from a community agency, or by cooperative agreement, are designed to enhance the independence and dignity of older adults, and to provide protection as well.

The Area Agency on Aging serves residents of Northampton County who are 60 years of age or older. No distinction is made on the basis of race, color, nationality, creed, sex or income. The Area Agency on Aging is an Affirmative Action Employer and Provider.

- Advocacy Support and representation, administratively and legislatively, for the needs of older adults as a group or individually.
- **APPRISE** assistance with health insurance benefit concerns, appeals, benefit applications.
- **Employment Services** subsidized employment for training purposes. Available to low income persons age 55 and older.
- **Information and Referral** answers to questions on the availability of services and programs for older adults.
- Legal Services provided in non-fee generating cases via a contract with North Penn Legal Services, Inc.

- **Ombudsman** receives, investigates and assists in resolving complaints about quality of long term care. Provides information on long term care issues.
- **Protective Services** investigations, educates/eliminates or reduces the risk of abuse, neglect, exploitation and abandonment.
- **Specialized Transportation** limited availability of rides to medical appointments and social services agencies.
- **Care Management** casework services for assessment and care planning, and authorization of the following:
- Adult Day Services caregiving in an organized setting for less than a 24 hour day. Excellent for caregiver respite.
- **Emergency Energy Assistance** bill payment or provision of fuel to avoid utility shut off or lack of fuel in crisis situations.
- Family Caregiver Support Program educational services and financial assistance to family care providers.
- Home Delivered Meals hot/cold meals delivered to maintain necessary nutrition.
- Home Health Care skilled nursing, therapy and aide services.
- Nursing Home Respite Services respite for short absences of caregivers.
- **Nursing Home Transition** planning for and assisting in making a move to a more home-like setting for consumer residents of nursing homes.
- **Personal Care** in-home help with bathing and other personal hygiene, laundry, shopping and meal preparation.
- **Pre-Admission Assessment** level of care determination for those considering admission to a long term care facility.
- Waiver Services Medicaid-funded in-home services of the types listed above, and more, to maintain nursing-home eligible older adults in their homes.

SENIOR CENTERS

SENIOR CENTERS PROVIDE MANY SERVICES

- Hot Meals
- Transportation
- Shopping Assistance
- Prime Time Health
- Income Tax Assistance
- Information and Referral
- APPRISE
- Social Activities

To obtain these services, call the Center nearest you

Mid-County Senior Center

234 Walnut Street, Bath 9:00 a.m. – 3:00 p.m. 610-837-1931

Hispanic-American Center

520 East Fourth Street Bethlehem 8:30 a.m. – 3:00 p.m. 610-882-2032

Cornelius Senior Center

Shull Community bldg. Berwick St. & Seitz Ave. Easton 8:30 a.m. – 2:30 p.m. 610-253-4071

Northampton Senior Center

Grace U.C.C. Church 9th St. & Lincoln Ave. Northampton 610-262-4977

FORM1011/AAA Forms/Ageshare

South Bethlehem Branch of Bethlehem Senior Citizens Council 4 East Fourth Street

Bethlehem 9:30 a.m. – 3:00 p.m. 610-865-20992

Cherryville Senior Center

Hope Lutheran Church 4131 Lehigh Drive Cherryville 8:30 a.m. – 2:30 p.m. 610-767-2977

Saucon Valley Community Center

323 Northampton Street Hellertown 9:30 a.m. – 3:00 p.m. 610-838-0722

Slate Belt Senior Center

American Bangor Road Box 3268-A RD 3 Bangor 8:30 a.m. – 4:00 p.m. 610-588-1224

Old York Road Center

720 Old York Road Bethlehem 8:30 a.m. – 3:00 p.m. 610-867-4233

Easton Area Senior Center

42 Centre Square Easton 7:30 a.m. – 3:30 p.m. 610-252-5858

Nazareth Senior Center

Oliver C. Border House 15 South Wood Street Nazareth 8:00 a.m. – 2:00 p.m. 610-759-8255

Lower Mt. Bethel Twp.

Senior Center Route 611 Martins Creek 9:30 a.m. – 2:30 p.m. 610-252-2225

Northampton County Department of Human Services IRES Governor Wolf Building 45 N. 2nd Street Lower Level Easton, PA 18042

INFORMATION AND REFERRAL

610-559-3270

M-F 8AM-5PM

The IRES division is the single point of contact for all persons requesting the following services for residents of Northampton County.

- Area Agency on Aging
- Mental Health
- Developmental Programs, including Early Intervention
- Children and Youth
- General Information

IRES caseworkers provide information about available county services and community resources. Caseworkers determine whether referrals require further assessment or immediate intervention.

EMERGENCY SERVICES

610-252-9060 24 HOUR

The Emergency Services Unit provides 24 hour response to crisis and emergency situations including:

- 24 Hour Crisis Hotline- Telephone crisis counseling
- Mental Health assessments for commitments under the PA Mental Health Act
- Walk-in crisis counseling: M-F 8AM-5PM
- Mobile Crisis counseling provides support to consumers and their families in the community
- Emergency placement of children who are at high risk of abuse/neglect-when no other option is available.
- Referral and transportation to emergency shelter care for runaway children located in the community.
- Aging assessments of older adults in emergency situations
- Crisis intervention for all Human Service Divisions