

Office Of The Controller

Mark Pinsley, MBA Nanton John, CIA, CFE COUNTY CONTROLLER DEPUTY CONTROLLER

Americans with Disabilities Act Mandate

Memo to Board and Administration

June 26, 2025

Executive Summary

Lehigh County must comply with the DOJ's new ADA Title II web-accessibility rule—published in the Federal Register on April 24 2024 (28 CFR Part 35, Docket CRT-132) [1] — which requires jurisdictions serving 50,000 + residents to meet WCAG 2.1 AA [3] for all websites and mobile apps by April 24 2026 (smaller entities have until April 26 2027). Missing the deadline would put the County out of federal compliance, though the schedule could shift as ADA and broader DEI policy discussions continue.

There is a growing trend of digital accessibility lawsuits and enforcement actions impacting public-sector entities. For example, over 1,100 web accessibility lawsuits [2] were filed in the first quarter of 2024 alone, and plaintiffs are increasingly holding government organizations accountable for their actions.

Top Recommendations:

With the April 24 2026 ADA Title II deadline now less than a year away, Lehigh County has limited time to address its web-accessibility gaps. The first priority is to quantify the County's legal exposure; informed by that assessment, it can then decide on next steps.

Step 1: Legal Risk Assessment

The Board should request that the County Solicitor review the current ADA Title II regulation, confirm the enforcement timeline, and assess Lehigh County's potential legal exposure if the County fails to comply with the 2026 deadline.

Step 2: Technical Accessibility Evaluation

If the Solicitor determines the legal risk to be significant, the County should move quickly to assess its current digital accessibility status. At this stage, the County can choose one of three paths:

- Engage Computer Aid to perform a comprehensive evaluation or
- Contract with TPGi or another firm like them, a nationally recognized accessibility firm already familiar with the County through prior work, or
- Issue an RFP to solicit competitive bids from qualified accessibility consultants.

Initial Approach

TPGi (The Paciello Group Interactive) recently conducted an initial accessibility review for Lehigh County at no cost after meeting our team at a controller's conference.

TPGi, now part of Vispero, is a global leader in digital accessibility. With more than 20 years of experience, it has helped craft WCAG standards, chairs W3C working groups, and serves over 1,000 clients—including AWS projects for U.S. intelligence agencies—alongside Vispero's assistive-technology products such as the JAWS screen reader.

For the review, TPGi did not scan every page. Instead, its analysts applied a representative-component approach: they grouped the site's user-interface elements and content types into logical categories and then examined one or two examples from each category for accessibility issues.

By reviewing representative instances of each major component, we can infer where similar issues might occur across the site.

 Semantic Grouping of UI Elements: The site's features were categorized by functionality and semantics (e.g., navigation menus, search forms, video players, maps, document links, etc.).
 This will allow the reviewer to focus on how each type of element performs in terms of accessibility, with the assumption that the same templates or widgets are reused throughout the site.

Components Identified:

- Navigation menus e.g., the main site menu and any dropdown sub-menus.
- Search functionality the site search bar and search results page.
- Video content an example of embedded video (such as a webcast or informational video on the site).
- Interactive maps or GIS features for instance, the "Lehigh Valley Breathes" project map or any map showing county information.
- PDF documents and other downloads links to PDF files and how those files behave in terms
 of accessibility.
- Miscellaneous/UI elements such as image carousels, forms (e.g., contact or application forms), and other interactive widgets found on the site.
- PDF Document Risk: Notably, Lehigh County's website includes a very large number of PDF files (approximately 6,840 indexed PDF documents were identified via site search in this review). PDF content poses a significant accessibility risk if documents are not correctly formatted. Many PDFs (especially older ones) may lack text recognition, tags, or descriptions, making them unusable with screen readers. While the new ADA Title II rule provides some exceptions for certain pre-existing documents, all documents currently in use for services and any new PDFs created after the compliance date must meet the WCAG 2.1 AA standard. The sheer volume (nearly seven thousand PDFs) means the County should assess how to remediate or replace these documents to ensure equal access.

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Limitations: This report is based on a high-level review and not an exhaustive audit. Only a sampling of pages and features were identified. Therefore, specific issues mentioned in this report are examples. There may be additional similar issues elsewhere on the site.

A complete compliance evaluation (including detailed WCAG success criterion testing across templates) is recommended to determine the site's accessibility status conclusively. The findings below highlight areas of concern that warrant further investigation.

Note on Deadline Flexibility:

While the federal government may adjust the April 2026 deadline, especially as ADA compliance becomes more entwined with broader Diversity, Equity, and Inclusion (DEI) policy debates, the County should proceed under the assumption that the deadline will remain in place, given the legal and reputational risks associated with non-compliance.

Recommendations and Next Steps

Based on the initial review findings and the looming compliance requirements, the Controllers office recommends the following actions for Lehigh County:

1. Legal Risk Assessment: The Board should request that the County Solicitor review the current ADA Title II regulation, confirm the enforcement timeline, and assess Lehigh County's potential legal exposure if the County fails to comply with the 2026 deadline

If the solitor determines that the risk level is high

- 2. Conduct a Comprehensive Accessibility Audit: Engage accessibility specialists to perform an in-depth audit of the entire website (templates, pages, and documents). This audit should test against WCAG 2.1 AA success criteria, using both automated tools and manual expert review, including assistive technology testing (screen readers, keyboard-only navigation, etc.). Given the site's scope (especially the large document repository), prioritize critical user paths and high-traffic content in the audit. The audit will confirm the specific issues (potential vs actual barriers) and provide a clear roadmap for remediation.
- 3. Develop a Remediation Plan: Once the audit identifies issues, the County should create a structured plan to fix them. This plan should:
 - Prioritize fixes by impact and frequency of use. For example, issues on the home page
 or main navigation (affecting all users) and any crucial transaction (like tax payment or
 emergency information) should be fixed first.
 - Set timelines to address all issues well before April 2026. Some fixes might be quick (adding alt text, adjusting colors in CSS), while others (retrofitting hundreds of PDFs) will require significant effort and possibly additional resources or contractors.
 - Assign responsibilities determine which internal department or external vendor will do each fix. Web developers may handle code changes; content owners might be tasked with document updates, etc.

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- 4. Remediate Website Templates and Features: Implement the needed changes to the site's HTML/CSS/structure as identified. This may include:
 - Adding proper labels and ARIA attributes to navigation and forms.
 - Ensuring all interactive elements (menus, maps, sliders, etc.) meet accessibility guidelines or providing alternative solutions.
 - Updating color schemes or text styling to meet contrast and readability standards.
 - Improving the site's underlying templates (heading hierarchy, skip links, landmarks for regions like header, main content, footer).
 - Testing after fixes to ensure the issues are resolved.
- 5. Remediate or Replace PDF Documents: Should legal find that our risk is high, a seperate question should be made of the solicitor's office. We should ask Legal whether the county may adopt a go-forward approach—declaring that all PDFs created on or after a specified date (for example, January 1 2026) will meet accessibility standards—or whether the law instead requires remediation of existing documents going back a certain number of years or if there are acceptable alternatives, such as providing clear web notices that accessible versions of older PDFs are available on request. Depending on the outcome the County many need to explore hiring a document remediation service or using software (some Albased PDF remediation tools exist) to speed this up.
- 6. Implement Ongoing Monitoring and Training: Accessibility is not a one-time project but an ongoing commitment. The County should:
 - Provide training for web content editors, developers, and document creators on accessibility best practices (so that new content is born accessible).
 - Consider investing in an accessibility monitoring tool or service that can scan the site regularly for common issues (broken alt tags, new PDFs, etc.) and alert the team.
 - Schedule periodic manual tests for instance, every 6-12 months, have an expert or a user group with disabilities perform user journeys on the site to catch any regressions or new issues.
 - Stay updated on evolving standards (WCAG 2.2 is out, and WCAG 3.0 is on the horizon) and legal expectations.
- 7. Accessibility Statement and Feedback Mechanism: Publish an updated Accessibility Statement on the website. This statement should affirm the County's commitment to accessibility, acknowledge that work is ongoing, and provide a clear way for users to request assistance or report barriers (for example, an email or phone number for an ADA coordinator or webmaster). Ensure that when users do report issues, the County has a process to respond and address them promptly.
- 8. Leverage TPGi and Expert Guidance: TPGi's initial review has jump-started this process. The County can continue to consult with TPGi (or another accessibility consultant) for guidance during remediation, to validate fixes, and to provide advanced training. Given the complexities of certain issues (like interactive map accessibility or dealing with third-

party systems), expert advice will help in finding the most reasonable solutions that meet requirements without undue burden.

By executing the above steps, Lehigh County will position itself to meet the ADA Title II web accessibility mandate on time and avoid the pitfalls of litigation that others have faced. More importantly, the County will ensure that all residents, including those with disabilities, can equally access information such as election details, public health updates, services, and civic resources on its website. This aligns with the County's broader mission of serving every constituent and upholding principles of inclusion.

BIBLIOGRAPHY

- 1. Americans with Disabilities Act Regulations: 28 CFR Part 35. 1991, (Order No. 1512-91, 56 FR 35716) URL: https://www.ecfr.gov/current/title-28/part-35.
- 2. Level Access. Legal Intelligence Report: Trends and Developments in the Digital Accessibility Legal Landscape. 2024, (Relevant discussion on p. 2 of the PDF) URL: https://www.levelaccess.com/wp-content/uploads/2024/07/Legal-Intelligence-Report.pdf.
- 3. Tu T. N. *ADA Compliance Deadline April 24, 2026 ITS Educational Technologies.* 2025, URL: https://edtech.unc.edu/2025/04/ada-compliance-deadline-april-24-2026/.

APPENDIX

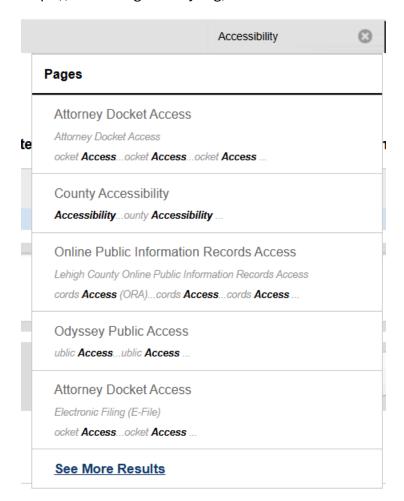
The following sections summarize each area of the website that was reviewed, with illustrative examples (screenshots) and observations. Each subsection corresponds to a key interface component or content type on the Lehigh County website. Images from the original review are included to demonstrate the state of each element visually. (All screenshots were taken during the initial TPGi review and may show highlighted elements or annotations indicating potential accessibility issues.)

Common Components

User Controls



Search Suggestions



Header with Site Navigation

https://www.lehighcounty.org/



Tuesday, June 10, 2025

tome Departments Services Elected Officials Courts Economic Development Community Site Map Contact Us

Footer

https://www.lehighcounty.org/



User Flow: Home {#user-flow-home .unnumbered}

Hero Panel



Embedded YouTube Video

https://www.lehighcounty.org/



Lehigh County Weekly Webcast: Da-Vinci Science
Center

Today, Lehigh County Executive Phil Armstrong is visiting the new Da-Vinci Science Center located in the heart of Downtown Allentown!

For further information on the Science Center, and to purchase tickets online, please visit their website!

https://www.davincisciencecenter.org/

Home Sliders



Employment Panel

https://www.lehighcounty.org/

EMPLOYMENT



Positions Available

Social Media, Featured Links, and Immigration Policy

https://www.lehighcounty.org/



Directory | Press Releases | E-Mail

Lehigh County Current Tax Bills

Credit/Debit Cards and eChecks are now being accepted for payment of Lehigh County Current Tax Bills.

Nursing Home Resident Payments

Credit/Debit Cards and eChecks are now being accepted for Nursing Home Resident payments.

🚵 Volunteer Firefighter Real Estate Tax Credit

- Active Volunteer Application
- Chief Certification Form

Immigration Policy

Click here for further details.

Lehigh County Tour

https://www.lehighcounty.org/

Welcome Education Quality of Life Parks and Recreation Tourism Economic Development/Business & Industry Real Estate and Relocation Community Organizations

Home Page Tiles

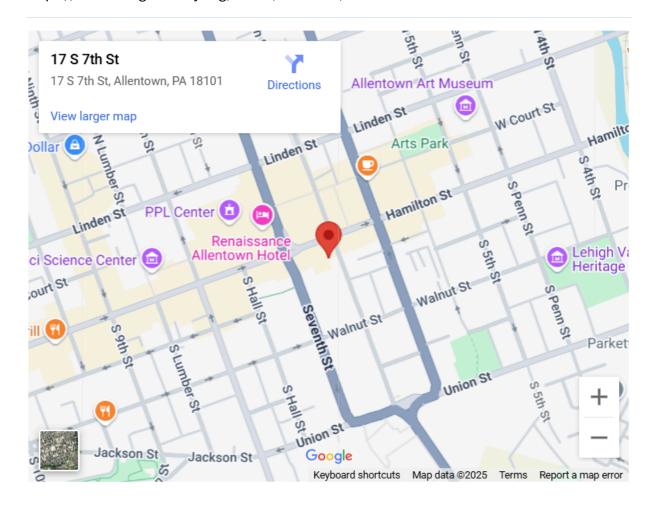






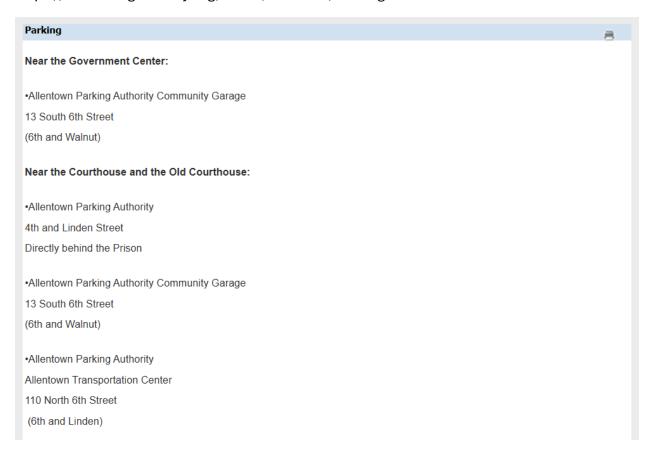
Embedded Google Map

https://www.lehighcounty.org/Home/About-Us/LC-Directions



Parking

https://www.lehighcounty.org/Home/About-Us/Parking



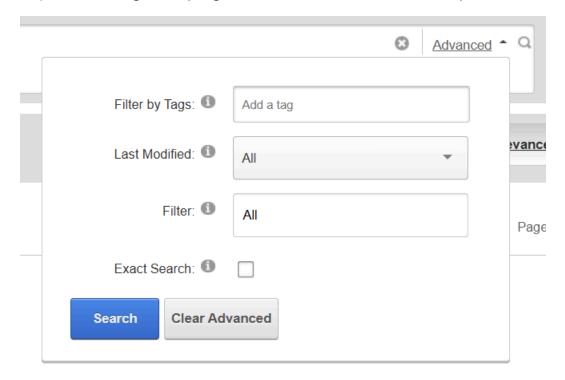
Search Results - Search Form

https://www.lehighcounty.org/Search-Results?Search=accessibility



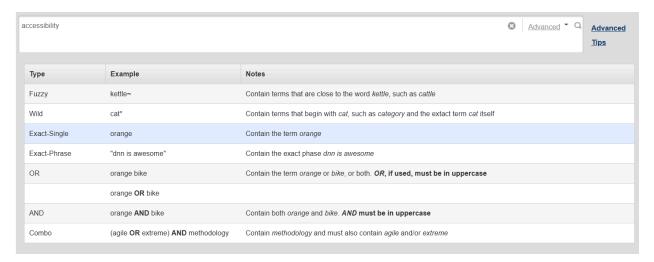
Search Results - Advanced Search

https://www.lehighcounty.org/Search-Results?Search=accessibility



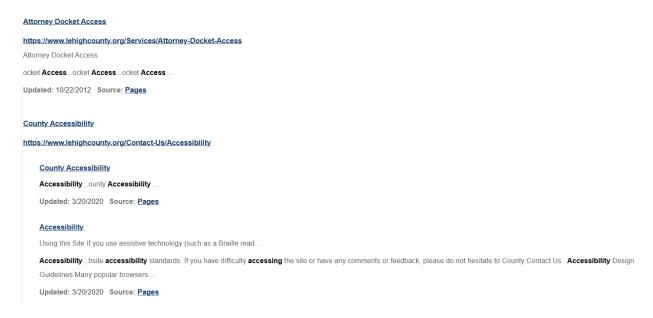
Search Results - Advanced Tips

https://www.lehighcounty.org/Search-Results?Search=accessibility



Search Results

https://www.lehighcounty.org/Search-Results?Search=accessibility



Search Results - Pagination

https://www.lehighcounty.org/Search-Results?search=laws&page=2

About 356 Results Page: 2

User Flow: Departments {#user-flow-departments.unnumbered}

Departments Alpha Link Bar

https://www.lehighcounty.org/Departments



Section Links

https://www.lehighcounty.org/Departments/Agricultural-Land-Preservation

Section Links

- ALP Forms & Documents
- Agricultural Security Areas
- Community Garden Plots
- Lehigh County Agricultural Easements
- Conservation Easements
- Municipal Partnership Program
- Preservation Board
- Preserved Farmland by Municipality
- Preserved Farms Map
- The Seed Farm
- Why Preserve Farmland?
- Meeting Schedule

About Land Preservation

https://www.lehighcounty.org/Departments/Agricultural-Land-Preservation

Welcome to Lehigh County Farmland Preservation's

Web Page

New Interactive Map found under "Lehigh County Agricultural Easements" under: Section Link
(on left of the screen) to find all the preserved farms in Lehigh County

June 1, 2024 28.028.26 acres preserved in Lehigh County-Watch for updates.

The Bureau of Agricultural Land Preservation & the nine member Sterling Raber Agricultural Land Preservation Board of Lehi County work to preserve farmland within Lehigh County.

The name of the Board was changed at the end of 2009 to honce Sterling Raber, former County Commissioner and Chairman of the Farmland Preservation Board, for his long-time dedication and commitment to protecting agriculture and rural life in Lehigh County.

Total Acreage

The preservation of farmland is accomplished through the purchase of agricultural conservation essentents (also brown as th purchase of development rights) on eligible Leisigh County farm properties. As of June 2014, the County Board will have protect 401 Leisigh County farms covering a total of 28,028.28 acres with perpetual agricultural conservation essentents (§4; 1938/5.18.01). Part 1938/5.18.01.29.

Funding Status (2024)

Lehigh County has allocated \$1,000,000 per year for the purchase of development rights for 2024 and hope to allocate \$1 mill each year 2023 first 2026. The state has allocated \$2.7+mill for Lehigh County in 2024. Lehigh County's total farmland preservation beload for 2024 is \$3.87 mill.

The Leftph County Land Preservation Board reviews the county programs per acre cap each year. The current cap is \$6,000 an acre. The is the <u>managem</u> amount per acre that the Board will post the Board will continue to limit the increase in essement value from second opening appreciate to no more than 50% above the original red-Second opening appreciate to no more than 50% above the original red-Second opening appreciate and on acceptable of 0.04 of Older Managed Participation (and acceptable Essements. Any Board purchase of an essement below the appreciate price register price register price register price register price register prices register prices price register. For more information, prose see years tax sociologists.

Municipal Partnership

In an effort to preserve more farmland and boost funding for the Lehigh County Farmland Preservation Program, the County had developed the Municipal Partnership Program. Please see the <u>Municipal Partnership Program</u> section for more information.

Waiting List

Preservation applicants are ranked earn year incovering the Judy "set application deadline," in top-ranking terms are then selected for preservation, based off of available funding. Farms that are not selected are put on a waiting list to be considered in the following year(s) when more funding is available. Currently, there are 40 farms on the waiting list.

ACT 319/515 is NOT permanent preservation-it's a preferential tax program

For questions involving Act 319/515, please reference the Lehigh County Office of Assessment webpage. Any change use or addition of a home based business WILL impact your Act 319/515 Covent with the County.

To contact them by phone, please call 610-782-3038

Exciting New Tax Information for Beginner Farmers

BEGINNER FARMER REALTY TRANSFER TAX EXEMPTION (ACT 13 OF 2019)

Please note items to now a melogacy dedicated to providing information regularity the Deginner Feature Transfer Tax Exemption (Act 13 of 2019). The webpage includes basic information about the program, frequent asked questions, and associated forms. The webpage can be reached at the following links: https://www.apriculturs.pa.gov/Plantb_Land_Waterfirmmandiact_13/Playes/definid_tasps

https://pasafarming.org/event/pas-beginning-farmer-tax-credit-program/

PA Farm Lini

Find information on linking farm owners wishing to sell or lease farms or farmland to people wishing to purchas or lease farms or farmland under the "links of interest" section to the left of this page.

Landowner Responsibilities If You Own Preserved

Farmland:

Solar Generation on your Preserved Farm:

Solar power generated on your farm can only be used for your farm and NOT sold or used off your property. No commercial solar development or generation is allowed by State Law.

<u>ATTENTION TO ALL OWNERS, SELLERS AND</u>

PURCHASERS OF PRESERVED FARMS

ALL new deeds must contain a copy of the Original Deed of Easement, which parcel has the additional house right, AND how much building coverage your term is allowed, SEE TALE FORMS AND DODUMENTS: FOR THE BRITISHICH DOWN, I your Deeds are not recorded with the correct lounges are stated by the Commonwealth of Termyvishain, you will be contacted by your office and required to have your Deed corrected at your cest. This requirement is part of your Deed of Easement!

For additional information contact the Farmland Preservation office at 510-336-5680 DianeMatther

- 1. All agricultural production on your land will be conducted in accordance with a Conservation Plain prepared by the Lehight Councervation District to protect the soil and water resources on your property. The Plain will be updated whenever there is a change in the farm operation OR ownership.
- 2. You are permitted to construct new farm buildings and other structures for agricultural production, but it is necessary to abide by municipal building permit and zoning restrictions. The construction of the additional buildings requires an application, review and prior written approval by the Sterling Raber Agricultural Land Preservation Beard of Lehigh County. No more than 10% of the
- 3. The Deed of Agricultural Conservation Essement permits the construction of only one additional residential structure. This new residence can be built to house the exercise of the property, farm employees, or an immediate family member. The construction of the additional residence requires an application, review and prior written approved by the Sterling Reber Agricultural Land Preservation Bioset of Lineity County.
- Subdivision is permitted in certain limited circumstances as outlined in the Lehigh County Subdivision Guidelines that wer
 provided to you in the landowner handbook. An application is required and review and prior
- provided to you in the landswert instanction. An application in separate and review and grow in \$1,000 years (in 1901 and 1900 years) and the service of the control of th
- When you sell or transfer your property, you must also notify the Lehigh County Agricultural Land Preservation Board, in writing

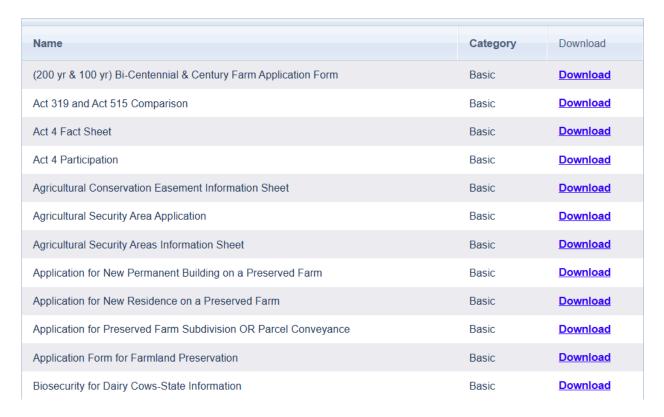
ALP Forms & Documents - Filter

https://www.lehighcounty.org/Departments/Agricultural-Land-Preservation/ALP-Forms-Documents



ALP Forms & Documents

https://www.lehighcounty.org/Departments/Agricultural-Land-Preservation/ALP-Forms-Documents



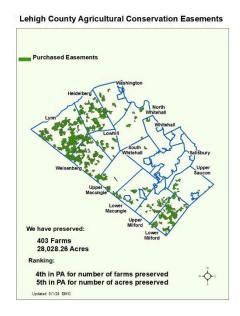
Preserved Farmland Table

https://www.lehighcounty.org/Departments/Agricultural-Land-Preservation/Preserved-Farmland-by-Municipality

Prese	Preserved Farmland						
	Township State	Approved 6/1/2024 totals	Number of Farms	Acreage Preserved			
1	Lynn		120	9,085.50			
2	Weisenberg		59	4,639.32			
3	Heidelberg		57	3,972.86			
4	Lower Milford		59	3,931.48			
5	Upper Milford		28	1,218.04			
6	Upper Macungie		14	960.47			
7	Lower Macungie		21	1,022.29			
8	Washington		13	875.69			
9	Lowhill		10	901.91			
10	Upper Saucon		13	642.00			
11	North Whitehall		6	535.47			
12	South Whitehall		1	70.15			
13	Acres crossing County E	Boarders, etc. & farm preserved	1 1	19.04			
14	all in Berks Co. but taxed Whitehall	d in Lehigh	1	154.04			
	Total (as of 06/1/2024)		403	28,028.26			

Preserved Farms Map

https://www.lehighcounty.org/Departments/Agricultural-Land-Preservation/File-Upload



Farmland Preservation Board Meeting Schedule

https://www.lehighcounty.org/Departments/Agricultural-Land-Preservation/Meeting-Schedule

The Farmland Preservation Board Meeting Schedule

3rd Wednesday of month

2023 Dates

January 18 - 7:00 p.m. cancelled

February 15 -7:00 p.m.

March 15 - 7:00 p.m. cancelled

April 19 - 7:00 p.m. cancelled

May 17-7:00 p.m. cancelled

June 21 - 7:00 p.m. cancelled

July 19 - 7:00 p.m. cancelled

August 16-7:00 p.m. cancelled

September 20- 7:00 p.m.

October 18 - 7:00 p.m. cancelled

November 15- 7:00 p.m.

County of Lehigh Online Records Access - Property Search

https://home.lehighcounty.org/ORA.UI/Public/PropertySearch

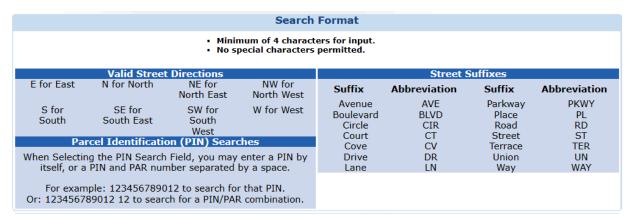
County of Lehigh Online Records Access Property Search

Enter Search Text (at least 4 characters), Select Search Type, then click Search button.

1234	Address
*Captcha *Captcha 3 LF 5 3lf5f	E 0
Verification succ	essful
Search Ca	ncel

County of Lehigh Online Records Access - Property Search - Search Format

https://home.lehighcounty.org/ORA.UI/Public/PropertySearch



Want to search a different way? Try our Parcel Viewer.

Property Search Results

https://home.lehighcounty.org/ORA.UI/Public/PropertySearchResults?handshake=DEDEDD5 E-077F-4CF5-8FE6-E889ADED971D

■ New Search PIN Property Address Tax Authority View Details 548486569929 1 1234 LITTLE LEHIGH DR S BOROUGH OF EMMAUS 549412941767 1 1234 W JUBILEE ST BOROUGH OF EMMAUS View Details 549421196582 1 1234 W MINOR ST BOROUGH OF EMMAUS View Details 642629354452 1 1234 MORAVIA ST BOROUGH OF FOUNTAIN HILL View Details 556300504609 1 1234 SUNSET CIR BOROUGH OF SLATINGTON 640604958681 1 View Details 549754786964 1 1226-1234 W HIGHLAND ST CITY OF ALLENTOWN View Details 1232-1234 S FOUNTAIN ST CITY OF ALLENTOWN 640614363794 1 View Details 641841535774 1 1234 CLUB AVE CITY OF ALLENTOWN View Details 640624092399 1 1234 S LUMBER ST CITY OF ALLENTOWN

County of Lehigh Online Records Access
Property Search Results

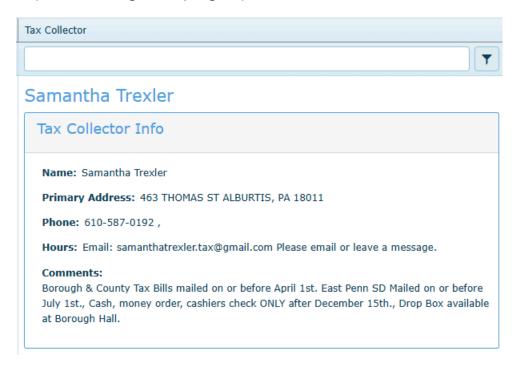
Property Search Results Pagination

https://home.lehighcounty.org/ORA.UI/Public/PropertySearchResults?handshake=DEDEDD5 E-077F-4CF5-8FE6-E889ADED971D



Assessment Home - Tax Collectors

https://www.lehighcounty.org/Departments/Assessment-Home/Tax-Collectors



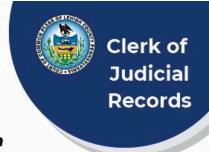
Clerk of Judicial Records - Recorder of Deeds - Record Alert

https://www.lehighcounty.org/Departments/Clerk-of-Judicial-Records/Recorder-of-Deeds

RECORD ALERT

FREE REGISTRATION

Sign up today at: https://www.landex.com/recordalert/lehigh



MONITOR RECORDINGS

Two reasons to monitor recordings:

- To ensure when you do purchase a property, take out a mortgage, or satisfy a mortgage, those documents are recorded in your name so that you are the legal and rightful owner on record
- To ensure that no fraudulent document has been filed taking out a mortgage or taking possession of property without knowledge or consent

HOW DOES IT WORK?

Receive alerts when a document is recorded involving your property

Notification can be a text or email and will state:

- Parcel Number
- Instrument Number
- Document Type
- Date Recorded

CONTACT US

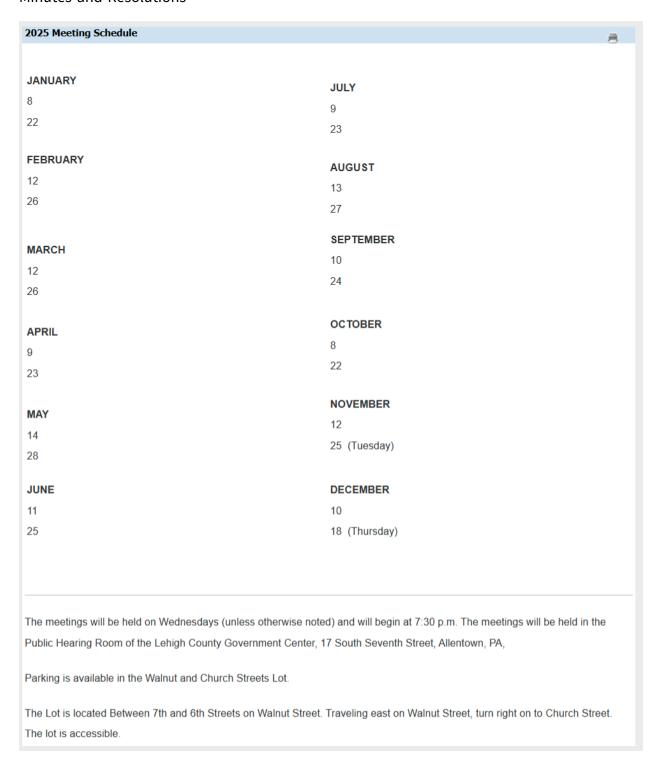


(610) 782-3162 Recorder of Deeds



RecordAlert@lehigh county.org

Commissioners - Agendas, Bills, Ordinances, Minutes, and Resolutions - Meeting Schedule https://www.lehighcounty.org/Departments/Commissioners/Agendas-Bills-Ordinances-Minutes-and-Resolutions



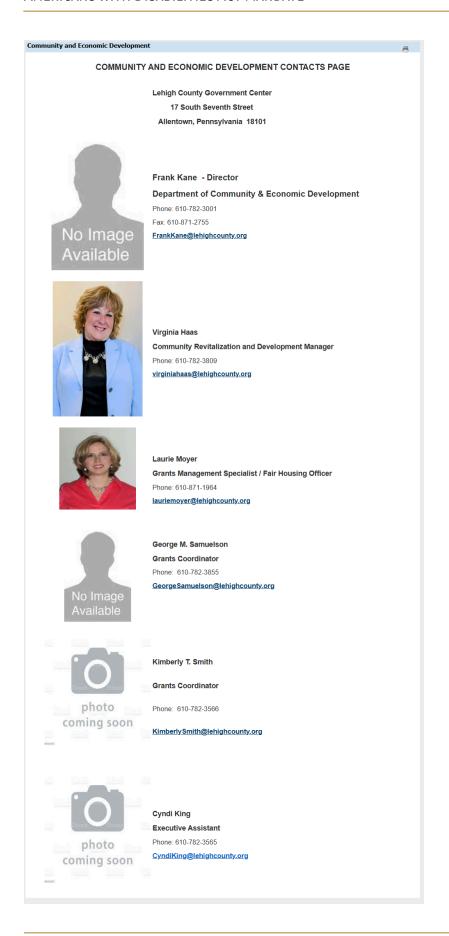
Community & Economic Development - Best of PA

https://www.lehighcounty.org/Departments/Community-Economic-Development



Community & Economic Development - DCED Office Contacts

https://www.lehighcounty.org/Departments/Community-Economic-Development/DCED-Office-Contacts



Community & Economic Development - Lehigh County Industrial Development Authority - Listing of Members and Terms

https://www.lehighcounty.org/Departments/Community-Economic-Development/Lehigh-County-Industrial-Development-Authority

Lehigh County Industrial Development Authority						
Listing of Members and Terms of LCIDA as of August 2022						
	Appointment Date	Current Term End Date				
William C. Clements, Chair	03/25/2015	12/31/2029				
Frank D. Kane, Vice-Chair	11/25/2015	12/31/2029				
Mark Bartholomew	04/13/2016	12/31/2025				
Joanne D. Kuchera	01/01/2018	12/31/2027				
Peter Krajsa	03/25/2015	12/31/2029				
E. Harry McGuirk	01/21/2021	12/31/2025				
John Zayaitz	11/18/2021	12/31/2026				
Attorney Lauren Speziale of Gross McGinley,LLP - Solicitor for LCIDA						
Nadya Rachid & Jamie Whalen, Lehigh Valley Economic Development Corporation staff						

Emergency Management / 9-1-1 - About - Primary Responsibilities

https://www.lehighcounty.org/Departments/Emergency-Management-9-1-1/About/Primary-Responsibilities

Primary Responsibilities

-

The primary responsibilities of the emergency management division are dictated by the Emergency Management Services Code, and include the following, among others:

- 1. To prepare, maintain and keep current an Emergency Operations Plan (EOP).
- 2. To establish, equip and staff an Emergency Operations Center (EOC), consolidated with warning and communications systems.
- 3. To organize, prepare and coordinate all locally available manpower, materials, supplies, equipment, facilities and services necessary for disaster emergency readiness, response and recovery.
- 4. Provide prompt and accurate information regarding local emergencies to appropriate Commonwealth and local officials and agencies and the general public.

The Department's powers and duties are prescribed by a host of State and Federal legislative acts, including the following:

Each legislative act dictates to a varying degree of responsibility of county government. These responsibilities may require only a mandate to report, or may charge the Department with direction and control.

EMA Administrative Offices:

610-782-4600 (Monday through Friday 8:00 a.m. to 4:00 p.m. prevailing Eastern Time)

610-782-4610 (Facsimile)

Mailing Address:

Lehigh County EMA

640 W. Hamilton Street, 8th Floor

Allentown, PA 18101

9-1-1 Communications Center:

For non-emergency calls or questions

610-437-5252

610-782-4659 (Facsimile)

Mailing Address:

Lehigh County 9-1-1

640 W. Hamilton Street, 10th Floor

Allentown, PA 18101

Radiation Protection Act

Public Safety Emergency Telephone Act

Hazardous Material Emergency Planning & Response Act

Pennsylvania Clean Streams Law

Solid Waste Management Act

Pennsylvania Storage Tank and Spill Prevention Act

Federal Superfund Amendments and Reauthorization Act

Dam Safety & Encroachment Act

Robert T. Stafford Disaster Relief & Emergency Assistance Act

Aboveground Storage Tank Law

Clean Air Act

Fiscal / Tax Claims - Accounts Payable - Accounts Payable FAQ

https://www.lehighcounty.org/Departments/Fiscal-Tax-Claims/Accounts-Payable/Accounts-Payable-FAQ

Accounts Payable FAQ

HOW CAN I VERIFY BALANCES ARE AVAILABLE FOR PAYMENT?

MAY WE PURCHASE SMALL FOOD ITEMS FOR STAFF MEETINGS / EMPLOYEE RECOGNITION?

Answer:

DEPARTMENT HEAD APPROVAL IS REQUIRED ON ALL RELATED FOOD PURCHASES.

WHAT IS THE PROCESS IF WORK IS SUBMITTED AND THERE APPEARS TO BE DEFICIENCIES?

WHAT IS THE MILEAGE REIMBURSEMENT?

WHAT ARE THE RULES FOR EMPLOYEE TRAVEL?

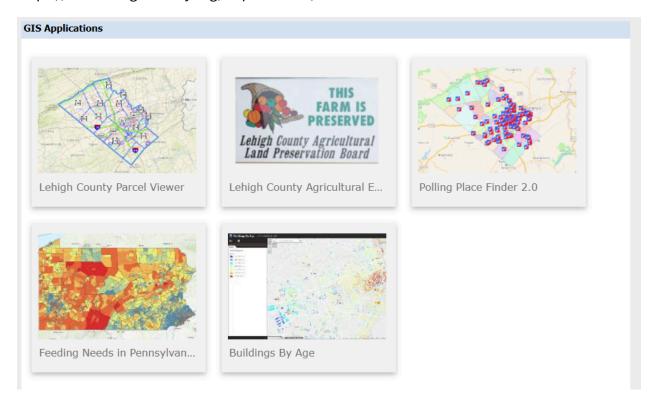
HOW DO I PROCESS A PAYMENT RELATED TO AN APPROVED CONTRACT?

WHEN DO I NEED A CONTRACT?

WHAT DOCUMENTATION IS REQUIRED TO HAVE A PAYMENT MADE TO A VENDOR?

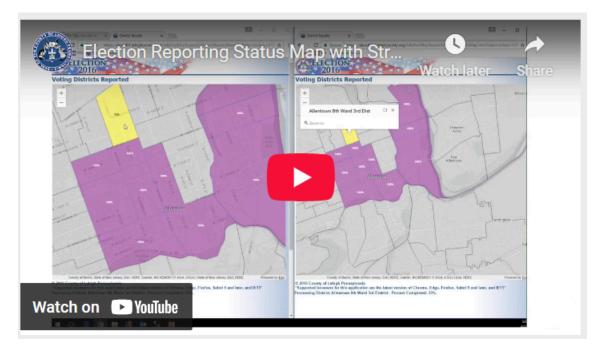
GIS - GIS Applications

https://www.lehighcounty.org/Departments/GIS



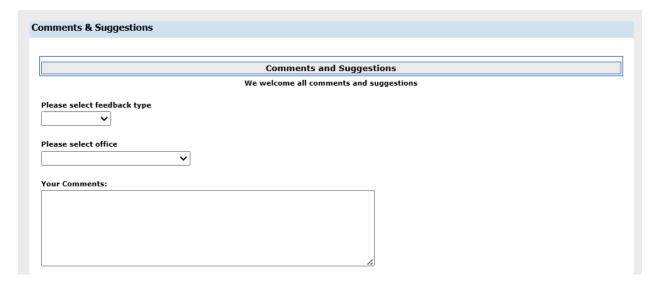
GIS - Maps and Apps Contest - Embedded YouTube Video

https://www.lehighcounty.org/Departments/GIS/Maps-and-Apps-Contest



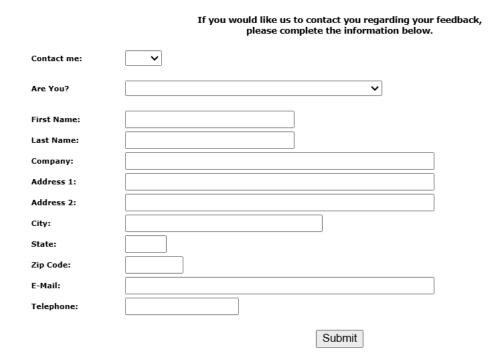
Human Services - Information & Referral - Comments & Suggestions - Comments

https://www.lehighcounty.org/Departments/Human-Services/Information-Referral/Comments-Suggestions



Human Services - Information & Referral - Comments & Suggestions - Personal Information

https://www.lehighcounty.org/Departments/Human-Services/Information-Referral/Comments-Suggestions



Information Technology - Incident or Vulnerability

https://www.lehighcounty.org/Departments/Information-Technology/Report-Incident-or-Vulnerability

Reports are to	be made as soon as possible after th	he incident is identified, an	d with minimal delay fo	or medium to high severi	ty incidents or vulnerabilities
Name 🔟					
Email Address 🔟					
Incident Type *	O Phishing				
	O Lost or Stolen Device				
	○ Malware				
	○ Vulnerability				
	Other				
Description					
		Submit	Reset		

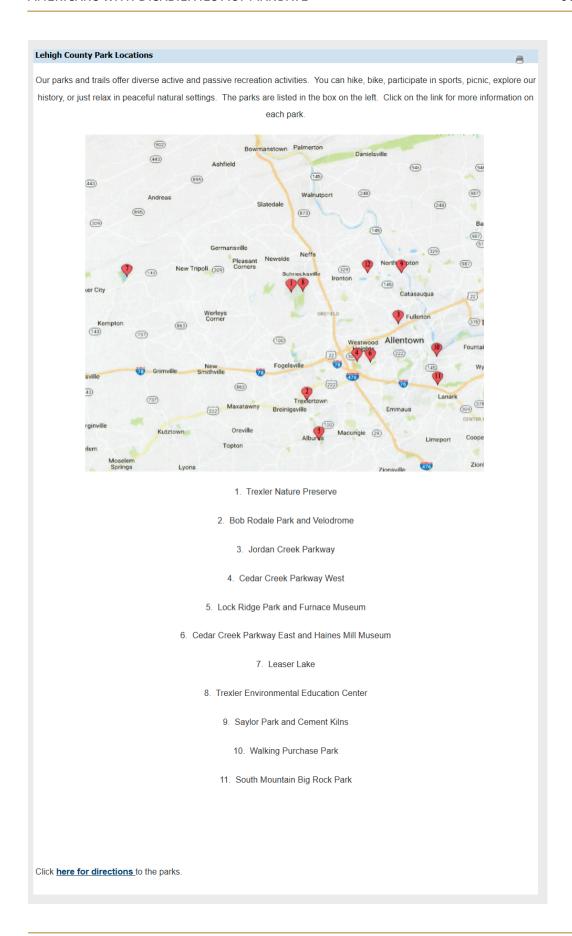
Parks And Recreation - Environmental Education

https://www.lehighcounty.org/Departments/Parks-And-Recreation/Environmental-Education



Parks And Recreation - Our Parks

https://www.lehighcounty.org/Departments/Parks-And-Recreation/Our-Parks



County of Lehigh On-line Records Access - New User Account - Name

https://home.lehighcounty.org/fiscal/ora/public/newaccount?servicecategory=317E7E4C6F6 F6B55707E32376133646435652D396265662D343461372D616364342D61316262613433366639 38387E30

User Account Details &- Required Fields			
⊕ Organization/Full Name:			
ℜ First Name:			
Middle Name:			

County of Lehigh On-line Records Access - Address Disclosure

https://home.lehighcounty.org/fiscal/ora/public/newaccount?servicecategory=317E7E4C6F6 F6B55707E32376133646435652D396265662D343461372D616364342D61316262613433366639 38387E30

Address:	Search Below To Add New		
	Searching Tips and Help		
	Search Street Address Minimum street number and street name required for search.		
	type to search		

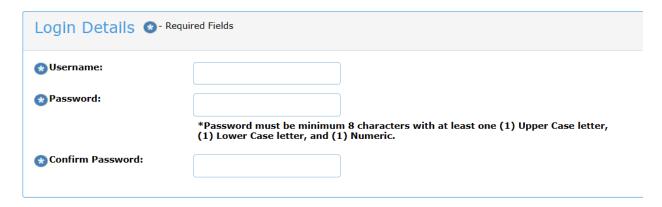
County of Lehigh On-line Records Access - Address, Phone, Fax, Email

https://home.lehighcounty.org/fiscal/ora/public/newaccount?servicecategory=317E7E4C6F6 F6B55707E32376133646435652D396265662D343461372D616364342D61316262613433366639 38387E30

	Line 1:	
	Line 2:	
	City:	
	State:	PA
	Zip:	
Phone #:		
Fax #:		
🚷 Email:		

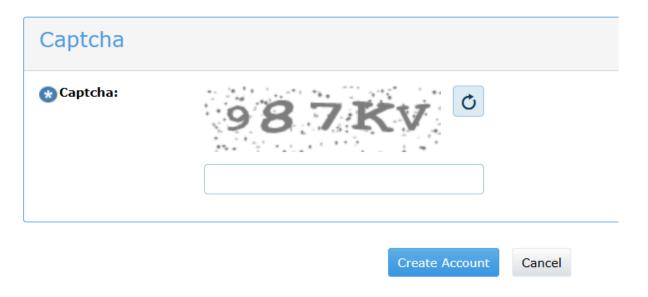
County of Lehigh On-line Records Access - Login Details

https://home.lehighcounty.org/fiscal/ora/public/newaccount?servicecategory=317E7E4C6F6 F6B55707E32376133646435652D396265662D343461372D616364342D61316262613433366639 38387E30



County of Lehigh On-line Records Access - Captcha

https://home.lehighcounty.org/fiscal/ora/public/newaccount?servicecategory=317E7E4C6F6 F6B55707E32376133646435652D396265662D343461372D616364342D61316262613433366639 38387E30



Lehigh County Parks - Field & Pavilion Calendar - Park and Field

https://home.lehighcounty.org/parksandrec/CalendarView.aspx



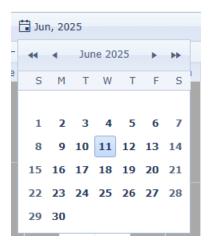
Lehigh County Parks - Field & Pavilion Calendar - Navigation

https://home.lehighcounty.org/parksandrec/CalendarView.aspx



Lehigh County Parks - Field & Pavilion Calendar - Date Picker

https://home.lehighcounty.org/parksandrec/CalendarView.aspx



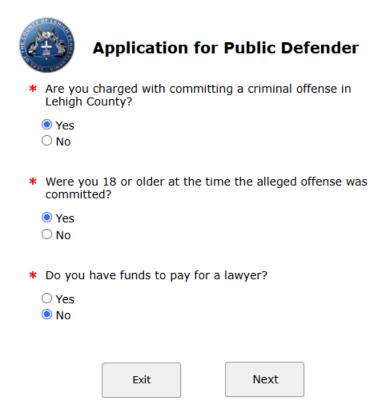
Lehigh County Parks - Field & Pavilion Calendar - Monthly Calendar

https://home.lehighcounty.org/parksandrec/CalendarView.aspx



Public Defender - Application for Public Defender

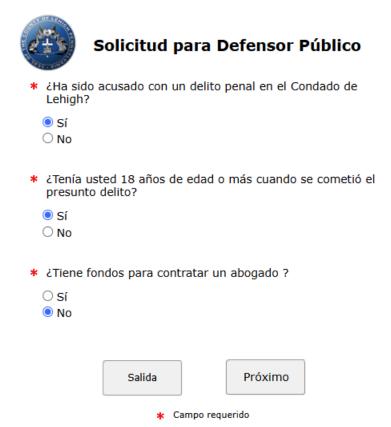
https://home.lehighcounty.org/PublicDefender/OnlineApplication/Application



* Required Field

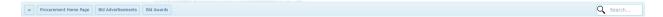
Public Defender - Application for Public Defender - Spanish

https://home.lehighcounty.org/PublicDefender/OnlineApplication/Application/spanish



Office of Procurement - Bid Management System - Navigation & Search

https://home.lehighcounty.org/Procurement/Bids/BidsPublic/BidTabulations



Office Of The Controller 51/60

Office of Procurement - Bid Management System - Bids Listing

https://home.lehighcounty.org/Procurement/Bids/BidsPublic/BidTabulations



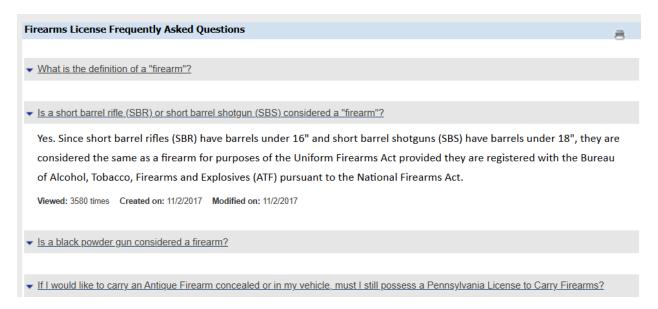
Office of Procurement - Bid Management System - Bids Listing Pagination

https://home.lehighcounty.org/Procurement/Bids/BidsPublic/BidTabulations



Sheriff's Office - Firearms License Frequently Asked Questions

https://www.lehighcounty.org/Departments/Concealed-Carry-Permit



Sheriff's Office - Order for Service Form - Filer's Contact Info

https://home.lehighcounty.org/formsmanager/Sheriff/orderforservice

Order for Service Form

ALL APPLICABLE COSTS AND FEES MUST BE RECEIVED WITH THE COMPLETED ORDER FOR SERVICE, FOR SERVICE TO BE ATTEMPTED. COMPLETE ONE FORM PER DEFENDANT BEING SERVED

CASE NUMBER:				
*FILER'S NAME:				
*FILER'S ADDRESS:		E C		
SUITE/APT.:				
*CITY:	*STATE:	*ZIP:	1 to	
*TELEPHONE:				

Office Of The Controller

Sheriff's Office - Order for Service Form - Case Info

https://home.lehighcounty.org/formsmanager/Sheriff/orderforservice

*CASE CAPTION:	
vs	<i>1</i> ₂
*NAME OF PERSON/ORGANIZATION TO BE SERVED:	
*ADDRESS FOR SERVICE:	
SUITE/APT.:	
*CITY:	*ZIP:
(NO POST OFFICE BOX OR R.D. NUMBERS	WILL BE ACCEPTED)
*TYPE OF PAPER:	
DEPOSIT FOR LEHIGH COUNTY-\$	
DEPOSIT FOR COUNTY Amount of \$	

Sheriff's Office - Order for Service Form - Special Instructions

https://home.lehighcounty.org/formsmanager/Sheriff/orderforservice

SPECIAL INSTRUCTIONS:

DEPUTIZE	COUNTY (WITHI	N PENNSYLVANIA ONLY)	
DOCUMENT SE	ERVICE BY MAIL, CHOOSE TYPE:		~
NOTES/OTHER	RINFO:		
Characters remainir	ng: 200	/2	

INCLUDE A SELF ADDRESSED STAMPED ENVELOPE TO RECEIVE A COPY OF THE RECEIPT AFTER SERVICE IS COMPLETED.

Print Form	Reset	*Required

Order for Service Form needs to be completely filled out. (We do not accept P.O. Box or R.D. numbers)

Payments submitted with order for service must be cash, certified check, money order, or business check made payable to the Lehigh County Sheriff's Office. Personal checks will not be accepted

Voter Registration - Facebook Watch Video

https://www.lehighcounty.org/Departments/Voter-Registration



Office Of The Controller

Voter Registration - Poll Worker Application Form

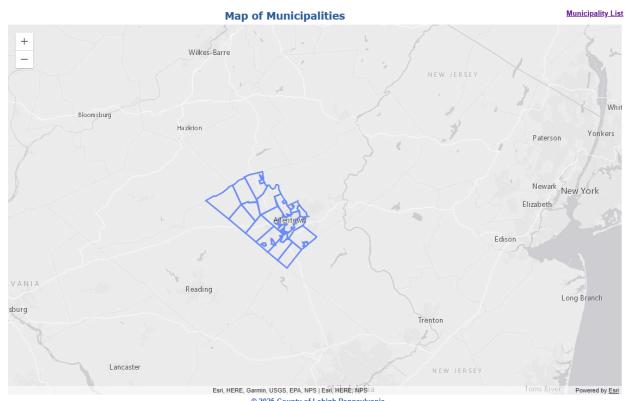
https://www.lehighcounty.org/Departments/Voter-Registration/Poll-Worker/Poll-Worker-Application



User Flow: Community

Map of Municipalities

https://www.lehighcounty.org/Community/Boroughs-Townships

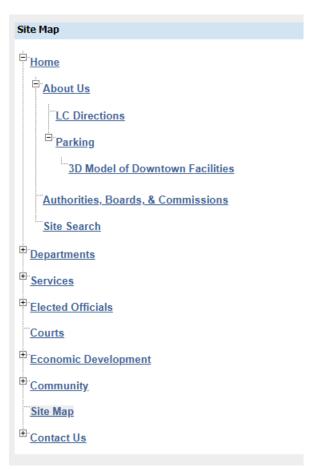


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Supported browsers for this application are the latest version of Chrome, Edge, Firefox, Safari 9 and later, and IE11

User Flow: Site Map

Site Map Tree

https://www.lehighcounty.org/Site-Map



User Flow: Miscellaneous

Privacy Statement

https://www.lehighcounty.org/Privacy

Privacy Statement

Lehigh County is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the Lehigh County Web site and governs data collection and usage. By using the Lehigh County website, you consent to the data practices described in this statement.

Collection of your Personal Information

Lehigh County collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. Lehigh County also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by Lehigh County. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by Lehigh County for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Lehigh County Web site.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Lehigh County public message boards, this information may be collected and used by others. Note: Lehigh County does not read any of your private online communications.

Lehigh County encourages you to review the privacy statements of Web sites you choose to link to from Lehigh County so that you can understand how those Web sites collect, use and share your information. Lehigh County is not responsible for the privacy statements or other content on Web sites outside of the Lehigh County and Lehigh County family of Web sites.

Use of your Personal Information

Lehigh County collects and uses your personal information to operate the Lehigh County Web site and deliver the services you have requested. Lehigh County also uses your personally identifiable information to inform you of other products or services available from Lehigh County and its affiliates. Lehigh County may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Lehigh County does not sell, rent or lease its customer lists to third parties. Lehigh County may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, Lehigh County may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Lehigh County, and they are required to maintain the confidentiality of your information.

Lehigh County does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent

Lehigh County keeps track of the Web sites and pages our customers visit within Lehigh County, in order to determine what Lehigh County services are the most popular. This data is used to deliver customized content and advertising within Lehigh County to customers whose behavior indicates that they are interested in a particular subject area.

Lehigh County Web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Lehigh County or the site; (b) protect and defend the rights or property of Lehigh County; and, (c) act under exigent circumstances to protect the personal safety of users of Lehigh County. Or the public.

Use of Cookies

The Lehigh County Web site use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Lehigh County pages, or register with Lehigh County site or services, a cookie helps Lehigh County to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Lehigh County Web site, the information you previously provided can be retrieved, so you can easily use the Lehigh County features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Lehigh County services or Web sites you visit.

Security of your Personal Information

Lehigh County secures your personal information from unauthorized access, use or disclosure. Lehigh County secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Changes to this Statement

Lehigh County will occasionally update this Statement of Privacy to reflect company and customer feedback. Lehigh County encourages you to periodically review this Statement to be informed of how Lehigh County is protecting your information.

Contact Information

Lehigh County welcomes your comments regarding this Statement of Privacy. If you believe that Lehigh County has not adhered to this Statement, please contact Lehigh County using our Contact page.