

## COMMUNITY HEALTHCARE ALLIANCE

Lehigh Valley ACT

601 E. Broad Street

Bethlehem, PA 18018

October 2, 2019 @ 2:00 PM

Cliff Aulisio, Matt Bauder, Kim Benner, Kristi Bernard, Yvonne Boyer, Kevin Brockel, Ronnie Colbert, Tim Custer, Melissa Dziedzic, Almut Dubischar, Liz Fox, Ken Garavaglia, Christine Higgins, Ellen Hunt, Midge Klotz, John Lees, Marie Lisby, Suzanne Makary, Alaina McCarter, John Mooney, Jana Morris, Larry Nulton, Jenny Reilly, Rochelle Reimert, Marissa Turner, Tom Walker, Kristina Ward, Barbara Vaupel

### I. Review of June 26, 2019 meeting minutes. Meeting Minutes are approved.

### II. Provider Forum

- **Barb Vaupel, Valley Youth House** – In 2017, DHS reviewed the peer support standards to include implementation of youth and young adult certified peer specialist services (PSS). Valley Youth House was selected for Lehigh and Northampton County HealthChoices implementation. Barbara announced OMHSAS licensed the new program. Launch date will be as soon as promise enrollment is completed. The application is pending state review. Two FT staff are hired. Revised PSS Standards issued December 12, 2016 allow for approved PSS agencies to provide PSS to individuals 14 years of age and older. (Age range is 14-26 for VYH)
- **Christine Higgins, Wellness Recovery Team of Merakey** – Referrals are sought <https://www.merakey.org/services-behavioral-health.html>
- **Midge Klotz, Recovery Partnership** – The Northampton County Drop In Center has expanded hours. The program is open Mon-Fri, 12 p.m.-8 p.m. Van service is available (pick up and drop off). The program is also looking for a driver. Referrals are sought for Reflections, a peer run respite service for adults. Please contact Midge for information about any of Recovery Partnership's programs or offerings. <https://recoverypartnership.us/services>
- **Melissa Dziedzic, Access Services** – Access Services announced the new respite program for Northampton County youth aged 0-21. Respite services are provided out of the child's home through a qualified Host Family. There is a trial period prior to accepting children overnight. Information is available here: <https://www.accessservices.org/services/respite/>;
- **Suzanne Makary, St. Luke's Partial Hospital Program / Innovations**– Two locations. Eaton Ave., Lehigh County, PA, and Bowmanstown, Carbon County, PA. Services are for adults. <https://www.slnh.org/wellnow/emotional-health/innovations-and-partial-hospitalization-services>
- **Tim Custer, Nulton Diagnostic and Treatment Center** – Tim discussed the new satellite outpatient clinic in Slatington, currently open for new referrals <https://nulton.com/contact-us/>

### III. Member and Family Forum

- **Ronnie Colbert** – Haven House membership in programs are increasing. New activities and new groups are offered at Haven House psychiatric rehabilitation services. <https://www.haven-house.com/mental-health-services/psychiatric-rehabilitation/> Ronnie also described the advocacy needs among individuals looking for door-to-door transportation. Matt Bauder shared LANTA Van presented at the Lehigh County Govt. Center recently. The program is under new leadership. Kristi Bernard shared Northampton County is also seeking to meet with the agency. Midge Klotz mentioned she is observing significant change in how members are served, and all for the better. Please keep up the advocacy effort and please consider attending a board meeting. Information about LANTA Van is available here <https://www.lantabus.com/board/> Ronnie described recent advocacy and support meetings at Bradbury-Sullivan LGBT Community Center, located in Allentown. Please consider getting involved or make a referral <https://www.bradburysullivancenter.org/programs>

### IV. Children's Advisory Committee – Barb Vaupel for Pat McGarry – IBHS Stakeholder Forums - Intensive Behavioral Health Services (IBHS) support children, youth, and young adults with mental, emotional, and behavioral health needs. IBHS offers a wide array of services that meet the needs of these individuals in their homes, schools, and communities. IBHS has three categories of service: 1) Individual services which provide services to one child; 2) Applied Behavior Analysis (ABA) which is a specific behavioral approach to services; and 3) Group services which are most often provided to multiple children at a specific place. Evidence-based treatment (EBT) can be delivered through individual services, ABA services, and group services. Regional training forums are published on DHS website, as well as current information for stakeholders. <http://www.healthchoices.pa.gov/providers/about/behavioral/inbehavioralhs/index.htm>

**Changes to the Fair Labor Standards Act** The U.S. Department of Labor (DOL) has issued a final rule that will make more workers eligible for overtime pay under the Fair Labor Standards Act (FLSA). The rule goes into effect on January 1, 2020. Tax-exempt organizations are not excluded and should begin planning for this change now. The "standard salary level"

threshold for white-collar exempt employees will increase from \$455 (\$23,600 per year) to \$684 per week (\$35,568 per year). That means starting January 1, employers will need to pay overtime to employees who earn less than \$684 per week (\$35,568 per year).

**V. Provider Advisory Committee** – Matt Bauder and Kristy Bernard are collecting appointment nominations for Chair of the Provider Advisory Committee. Kim Benner retired the position. Please email Matt and Kristy with your interest.

## **VI. Magellan Behavioral Health**

**Patty Marth – (Reporting for Magellan’s Compliance Dept.)**

- Please register for Magellan’s Compliance Communications. <https://www.magellanofpa.com/for-providers/communications/provider-announcements/compliance-alerts/>

**Communications:**

<https://www.magellanofpa.com/media/4680/magellan-compliance-notebook-august-2019.pdf> (August)

<https://www.magellanofpa.com/media/4587/magellan-compliance-notebook-july-2019.pdf> (July)

<https://www.magellanofpa.com/media/4511/magellan-compliance-notebook-june-2019.pdf> (June)

<https://www.magellanofpa.com/media/4405/magellan-compliance-notebook-may-2019.pdf> (May)

**Mike Ditty – (Reporting for Magellan’s Network Dept.)**

- State Medicaid agencies, including Magellan, must screen all provider applications for enrollment. Please review the below bulletins carefully – the Service Location Enrollment Deadline was July 1st. Effective Oct. 1st, providers must use the enrolled service location at which a service was provided on claims.
- Here is the December 2018 Bulletin [http://www.dhs.pa.gov/cs/groups/webcontent/documents/bulletin\\_admin/c\\_284208.pdf](http://www.dhs.pa.gov/cs/groups/webcontent/documents/bulletin_admin/c_284208.pdf)
- Here is the July 2019 Bulletin [http://dhs.pa.gov/cs/groups/webcontent/documents/bulletin\\_admin/c\\_291287.pdf](http://dhs.pa.gov/cs/groups/webcontent/documents/bulletin_admin/c_291287.pdf)
- **Online Provider Enrollment Application**
  - Use the **Online Provider Enrollment** portal to submit a new application, for revalidation, or for reactivation.
  - Benefits of using the secure online portal:
    - Allowing documents to be uploaded directly to the portal
    - Permitting providers see the status of their submission
    - Decreasing wait time to review applications
- Please complete the webform to receive the electronic copy of Magellan’s newsletter. <https://www.magellanofpa.com/for-members/member-resources/newsletter-sign-up-form/>
- Current Magellan Member Newsletters

**English Language**  
[Member Newsletter: Crisis Teams are Available For You - Fall 2019](#)  
[Member Newsletter: Searching for Specialty Providers On Our Website - Summer 2019](#)  
[Member Newsletter: Social Determinants of Health Resources Are Available - Spring 2019](#)

**Spanish Language**  
[Boletin para el miembro: Los equipos de crisis estan disponibles para usted - Otono 2019](#)  
[Boletin para el miembro: Como buscar proveedores de especialidades en nuestro sitio web - Verano 2019](#)  
[Boletin para el miembro: Hay disponibles determinantes sociales de recursos de salud - Primavera 2019](#)
- Magellan’s NEW PA Member Handbook is available <https://www.magellanofpa.com/for-providers/communications/pa-member-handbook/>

**Magellan Strategic – Tom Walker**

**Community HealthChoices will go live in Lehigh and Northampton Counties January 1, 2020.** CHC-MCOs are responsible for coordinating all Medicaid funded long-term services and supports (LTSS) and physical health services. They are also responsible to coordinate with the BH-MCOs for individuals receiving behavioral health services and with the participant’s Medicare plan for Medicare-funded services. Both physical healthcare and long-term services and supports are provided by CHC-MCOs. To access behavioral health services, CHC participants will go through BH-MCO or directly access services with participating MA providers. <http://www.healthchoices.pa.gov/info/about/community/>

**Magellan is implementing text messaging of appointment reminders** to HealthChoices members after a recent hospitalization. Text message reminders with the appointment date, appointment time when available, provider, and location of the first appointment. Magellan does not charge any fees to send texts, but the data plan might do so. A text messaging consent form is required. Inpatient psychiatric hospital providers in Magellan’s network are incentivized through Value Based Purchasing. Please

discuss the benefits with HealthChoices members, and please support the consent process. <https://www.magellanofpa.com/for-members/member-resources/getting-care/>

**Important Information for Certified Peer Specialists** the time-limited grandparenting process ended on August 31, 2019. Applications that were emailed, faxed or postmarked on that date will be accepted. If applicants are missing any information they will be contacted by PCB and given a deadline to submit the information. Janet Verga announced the Magellan Certified Peer Specialist and Certified Recovery Specialist Partners in Care meetings to stay abreast of changes and assure individuals are well supported in their recovery. For more information about the PA Certification process for CPS, please visit <https://www.pacertboard.org/cps> For more information about the CPS Partners in Care, please email Janet Verga [vergaj@magellanhealth.com](mailto:vergaj@magellanhealth.com)

**John Lees- (Reporting as Magellan's Member and Family Advocate)**

- **Magellan's Member Advisory Workgroup Meeting: Will be held at the Easton Area Parent Support Group, Faith Lutheran Church, Nov. 9<sup>th</sup>.** Magellan includes feedback from members and families to strengthen the program. The Member Forum will include a discussion on Access to Services, New Programs, Magellan Resources, and Support for Families. The Easton Area Parent Support Group offers great information, caring support, and frequent guest speakers. Light refreshments are provided. For more information about the Magellan discussion, please email John Lees. [jglees@magellanhealth.com](mailto:jglees@magellanhealth.com) To inquire about connecting a parent to the Easton Area Support Group, please contact [Leslie.mckelvey@yahoo.com](mailto:Leslie.mckelvey@yahoo.com)

**VII. Lehigh County: Updates / Reinvestment / Issues** – Liz Fox reported on reinvestment project ideas generated and asked for committee voting/rank order the proposals received. Ranking forms were distributed for committee feedback.

**Matt Bauder** discussed the implications of the State DHS Fiscal process. The DHS is moving the HealthChoices contracts to align to a calendar year cycle. There is a rate negotiation process for July 2019 through December 2020. Processes will change reinvestment availability and rate increases until the new rates are negotiated.

Matt informed the Community Healthcare Alliance that Lehigh County will release an RFP re-procuring for the BH-MCO. Stakeholder discussions and focus groups will be held as part of the review of applications. Responses will be collected early November. Please contact the Lehigh County HealthChoices Program/DHS for more information and for stakeholder inclusion.

Lehigh County hired a Certified Recovery Specialist under the Single County Authority/Dept. of Drug and Alcohol Programs. Please contact Layne Turner for more information.

**VIII. Northampton County – Northampton County: Updates / Reinvestment / Issues** – **Kristy Bernard** discussed updates to Reinvestment plans: 1) Northampton Housing Reinvestment Plan is extended for two years, through 2022; 2) Northampton County will now offer respite services for youth through reinvestment. The provider is Access Services. Information is available here: <https://www.accessservices.org/services/respite/>; 3) conclusion of the 2:1 TSS pilot in Northampton County.

**Next Meeting: November 20, 2019**