COMMUNITY HEALTHCARE ALLIANCE Lehigh Valley ACT 601 E. Broad Street Bethlehem, PA 18018

May 27, 2015 @ 2:00 PM

- Introductions: Those in attendance were: Sue Acklen, Amie Allanson-Dunden, Matt Bauder, Corinna Bealer, Yvonne Boyer, Fred Brown, Ronnie Colbert, Ken Garavaglia, Cynthia Gegeckas, Alexis Harvey, Tara Lang, Emily Leayman, Patricia Marth, Jodi Matthews, Pat McGarry, Tisbine Moussa, Deb Nunes, Michael Ramsey, Jessica Teel, Amanda Verrastro, Janine Zwetolitz
- II. Review of March 25, 2015. Meeting Minutes were approved.
- III. Provider Forum
 - Ken Garavaglia KidsPeace (handout)
 - o June 4, 2015 Breakfast Briefing
 - ✓ Updates will be given regarding what is new with their various services
- IV. Member / Family Forum
 - Ronnie Colbert
 - o Discontinuing help with autistic young man due to the lack of cooperation by the parents
 - Some members had their medications changed due to they were no longer helping and now they are feeling better
 - o Will be attending the LGBTQI / bullying training that will be held on June 5th
- V. Advisory Committee Reports
 - Member/Family Advisory Committee Ronnie Colbert
 - No updates
 - Provider Advisory Committee Kim Benner
 - o No Updates
 - Children's Advisory Committee Pat McGarry
 - o The program for women and families will be joining with Pinebrook / Family Answers
 - o Valley Youth House FFSBS services will be ending by June 30th
 - o Those teams will be changed over to family based mental health services

• Patty Marth (handout)

- o Reviewed CFST data
- o Notifications through weekly bulletin and PA Department of Health Services
 - o Topic: Orientation to Medicaid Funded Certified Peer Specialist Documentation
 - ✓ Location: Norristown
 - ✓ Date: June 30th
 - ✓ Deadline to apply: June 15th
 - ✓ Recommended for CPS Supervisors / Certified Peer Specialists
- Email blasts (see attached)
- o Keystone Pride Recovery
 - ✓ Holding LGBTQI trainings in June
 - ✓ PA Mentor, Salisbury, Warwick (1 day training)
 - ✓ Pinebrook Family Answers (2 day clinical training)

• Jessica Teel (handout)

- o Member Newsletters from Spring (attached)
- o EFT for Northampton County will go live June 1st
 - ✓ If you already signed up for EFT through Commercial or for another county you will not have to sign up again
 - ✓ To sign up go to the 'Getting Paid' tab on the Magellan website
- o ABA survey was sent to BHRS providers
 - ✓ Due back by May 29th
- o 2 Provider Town Hall Meetings are scheduled
 - ✓ Norristown: June 2nd in the afternoon
 - ✓ Lehigh County: June 5th in the morning
 - ✓ RSVP process for both meetings are through Survey Monkey

VII. Lehigh County: Updates / Issues

• Matt Bauder (handout)

- o Transition to Independence reinvestment plan
 - ✓ A plan was submitted to the state and updates are being submitted to the state for clarification
 - ✓ Will be a case management program that will focus specifically for transition age youth age 16 25
 - ✓ Not just case management but skill building connecting them with resources but helping them to gain skills in order to interact better with the resources they are given
- o BHRS Action Committee
 - ✓ Targeted families that are specifically involved in BHRS services
 - ✓ Did a targeted mailing to BHRS members 15 people responded 6 participating families
 - ✓ 2 meetings were held to date
 - ✓ Receiving good ideas/discussion around BHRS
 - ✓ Identified goals thus far:
 - Increase opportunities for ASD diagnostic testing and assessments, specific to early childhood
 - Develop a navigational tool to increase awareness of medically necessary interventions and community support available to families
 - > Offer intensive BHRS for children with ASD (ages 2-5 years) with a site-based TSS and family training component
 - Looking at the young adult/adult members that are on the spectrum and their specific needs
 - ➤ Increase family involvement and participation in development, implementation, and monitoring of selected BHRS programming
 - ➤ Identify standardized outcome measurements specific for BHRS
- o BHRS Pilot

- ✓ Magellan was testing BHRS pilot programs in the past. One program that had positive results combined home TSS hours and site based TSS hours
- ✓ Lehigh County will be reenergizing this program
- ✓ An RFI will be released that will allow providers the opportunity to respond with the ability to offer this program again
- ✓ Target release date: End of June to all BHRS providers
- ✓ RFI will contain all of the information that we are looking for (background, data, vision, numbers, etc.)
- ✓ Will target the younger population (age 3-6)
- ✓ Just Lehigh County
- ✓ Strictly autistic population only
- o Lehigh County HealthChoices website
 - ✓ Updating website to get as much information as possible out to the public
 - ✓ Items you can find on the website:
 - CHA minutes
 - Advisory Board minutes
 - > CFST quarterly results
 - Link to Magellan's Member Newsletter on their website
- o A few families have requested an option to report concerns/issues outside of the formal Magellan complaint process
 - ✓ A one page fact sheet was developed and placed in the Lehigh County waiting rooms and also on the top of the Lehigh County HealthChoices website with options on how to report a concern/issue that a family/member would like documented
 - ✓ The second Wednesday of every month between the hours of 10:00am 7:00pm families/members can come into the Lehigh County Government Center to speak with a HealthChoices staff member with any concerns they may have
 - > This has been implemented for 2 months and no stakeholders have come in to date
- o Training Opportunities
 - ✓ Disability Rights Network will hold a webinar on ABC's of Managed Care (see attached)
 - Discussion regarding long term services and supports
 - ➤ Date / Time: June 9th, 1:00 3:00
 - ✓ Autism Conferences
 - PA Autism Training Conference (see attached)
 - Provides tools and strategies for professionals who work directly with individuals with autism and their families, with an emphasis on supporting transition age individuals and adults
 - Date: June 9 11
 - Location: Lancaster, PA
 - ➤ 2015 National Autism Conference (see attached)
 - Provides comprehensive, evidence-based information to assist educators, providers and families in developing effective educational and therapeutic programming for all students with autism spectrum disorders
 - Date: August 3 6
 - Location: Penn Stater Conference Center Hotel in State College, PA

• Deb Nunes

- o DDTT
 - ✓ First two members are in the program.
 - ✓ Northwestern is the provider for the DDTT team
- o Children and Youth
 - ✓ Continue to receive many calls (over 2,000 calls received to date last year received approx. 3,000 calls)
 - ✓ Using the CAPS computer system
 - ✓ On the intake level county must report back within 30 60 days to the state on the outcome of the abuse allegation, as well as general neglect cases valid / invalid will determine the length of time the allegation will stay on record with the state for the county
- o Auditors will be at Northampton County for the next 2 days
- o There is an open clerical position
- o Reinvestment
 - ✓ Housing Plan will go live June 1st
 - ✓ Referral forms can come from providers but all referrals will go through Northampton County Mental Health Pat Schantzenbach
 - ✓ Screening by phone will be performed
 - ✓ Referral process still needs to be finalized in order to make the process run smoothly
 - ✓ Handled by the Council of Churches
- o D&A Meeting coming up with both counties and Magellan
 - ✓ Geo Access reports always ask for exceptions to the regulations and most of the services are drug and alcohol
 - ✓ Need to take a look at the drug and alcohol side to see if there is anything that can be done to find out why there are exceptions (what are the services we need in the area that are not present)
- o The next CCAP meeting is scheduled for June 9th in Harrisburg
- o Certified Peer Support for MHID Training
 - ✓ June 15 16 at the Northampton County building on Emrick Blvd.
 - √ 30 members already signed up

IX. Other

- o Rumor combining the provider meeting with the CHA meeting
 - ✓ Deb will find more information on this during the provider meeting which will be held tomorrow at 10:00 at the Northampton County building on Emrick Blvd.