

COMMUNITY HEALTHCARE ALLIANCE
Room 009 Martin J. Bechtel Bldg
520 East Broad St
Bethlehem, PA 18018

September 25, 2013 @ 2:00 PM

- I. Introductions: Those in attendance were: Kay Achenbach, Sue Acklen, Amie Allanson-Dunden, May Ambrogi, Matt Arthur, Cliff Aulizio, Julie Bator, Matt Bauder, Kim Benner, Yvonne Boyer, Pam Bubris, Kristy Caamauro, Ronnie Colbert, Steve Denton, Allison Frantz, Paulette Hunter, Tara Lang, Emily Leayman, Patricia Marth, Cindy Mazza, Jim McDonald, Pat McGarry, Brandon Mihalko, Tammy Miller, Tisbine Moussa, Catherine Plocinik, Lisa Putsavage, Kelley Schlie, Jackie Vasko, Barb Vaupel, Janine Zwetolitz
- II. Review of May 22, 2013. Meeting Minutes were approved.
- III. Provider Forum
 - **Colonial IU 20 (handout)**
 - Opening school based outpatient program.
 - Three locations two of which affect Lehigh / Northampton County: Colonial Academy and Liberty High School.
 - Open to the community as a whole and are accepting adults.
 - **Salisbury Behavioral Health**
 - Open for referrals for ACT level of care
 - **KidsPeace**
 - Parkland High School Outpatient Program is open.
- IV. Member / Family Forum
 - **Ronnie Colbert**
 - Working with consumers regarding the residence where they live.
 - ✓ Most consumers with mental illness are being taken advantage of by slum lords.
 - ✓ Ronnie is instructing the consumers to report the slum lords to building and code.
- V. Advisory Committee Reports
 - **Member/Family Advisory Committee – Ronnie Colbert**
 - Starting October 19, 2013 Haven House will have Saturday programs.
 - Hours of operation on Saturday will be 7:30am – 3:00pm.
 - **Provider Advisory Committee – Kim Benner**
 - No updates
 - **Children's Advisory Committee – Pat McGarry**
 - No updates

VI. Magellan Behavioral Health

- **Tammy Miller (handout)**

- Conducted a provider training on Compliance and Fraud, Waste and Abuse via Webinar on 9/17/13.
 - ✓ Touched on topics such as:
 - ❖ Different types of audits that Magellan conducts.
 - ❖ Definitions and examples of fraud, waste and abuse.
 - ❖ Elements of a compliance program.
 - ❖ A provider presented regarding implementation of their compliance program.
 - ❖ Exclusion checks, some regs and statutes, audit trends, resources and contact information.
 - ✓ Webinar and slides are posted on Magellan website at www.Magellanofpa.com/For Providers/Fraud, Waste, Abuse.
 - ✓ Survey Monkey was sent out for feedback on the training.
- Results of the latest CFST Member Satisfaction Survey (for the second quarter – April – June)
 - ✓ Positive results.
 - ✓ No question for both Lehigh and Northampton Counties scored below 85%.

- **Patty Marth (handout)**

- First Hospital Wyoming Valley located in Kingston now contracted for AIP.
- Omni Health Services located in Allentown now contracted for Outpatient Mental Health Clinic.
- Preventative Measures located in Allentown now contracted for Outpatient Mental Health Clinic.
- Working with Conference of Churches on an ICM pilot program to focus on the homeless population.
- IU-20 opened two outpatient sites – Colonial Academy and Liberty High School.
- Conducting Cultural Competency audits for the 12 providers in the pilot program. Audits will take place in September and October.
 - ✓ Working on details for a November member focus group for the Cultural Competency pilot.
- Email blast went out in August regarding LGBTQI and the two bulletins from the State.
 - ✓ There was a Welcoming and Affirming Practice training in August at Lehigh Valley Government Center - very well attended.
 - ✓ Training is also available via a Webinar www.pmhca.org
 - ✓ In the process of scheduling a 3-day clinical training. (more details to come)
- September 28th - NAMI Walk held at Bicentennial Park
- October 6th – Out of the Darkness Walk with the American Foundation for Suicide Prevention held at Lehigh Parkway
- October 11th – Harvest Full of Hope

- **Matt Arthur**

- ASIST Training – finished the final training last week. Total of 4 trainings were conducted.
 - ✓ 12 people completed the training which was held at Northampton County.
- Recently hired Eric Leadbetter, Adult Systems Transformation Manager. Eric will lead Magellan's initiatives specific to adults.
- Tara Karbiner is the Children Systems Transformation Manager and she is based out of our Newtown office.

VII. Lehigh County: Updates / Issues

- **Matt Bauder**

- Reinvestment
 - ✓ No new reinvestment plans being worked on currently. Everything that's been in place remains.
 - ✓ Medical Mobile will be coming to an end in December.
- Respite Program
 - ✓ Over 100 referrals. Some were family provided services. The majority were Valley Youth House provided services in terms where VYH found the provider.
 - ✓ Every Friday in June, July and August there was a site based respite at a church in Whitehall.
 - ✓ Average 14 – 16 kids in attendance.

- ✓ Going into the school year the parents preferred a Saturday. (2 - Sep, 3 - Oct, 3 - Nov, 4 - Dec site based activities)
- ✓ Looking to hire staff and work with other providers as well.
- ✓ Looking to resurrect the parent advisory group.
- Independent HealthChoices auditors are completing their review of the year end reports.
- September 26th – Counties and behavioral health MCO representatives are going to the Bureau of Program Integrity annual MCO compliance training/meeting.
- **Allison Frantz**
 - HealthChoices Committee Meeting in Harrisburg
 - ✓ BS Licensure
 - ❖ 2200 applications
 - ❖ 540 approved
 - ❖ 1250 discrepancies
 - ❖ 400 not reviewed yet
 - ❖ Question asked at meeting: What would happen if a licensed person leaves due to turnover? There was no answer given to this question.
 - ✓ Policy Clarification from OMHSAS regarding D&A treatment within the ACT programs.
 - ❖ D&A licensing office formally says to provide D&A services a vendor must have a D&A license.
 - ✓ Healthcare Accountability Act
 - ❖ Prescriber either orders/refers for a Medicaid service must be enrolled in Medicaid.
 - ❖ State is aware this is coming and is working on different ways to have clinicians enrolled in medical assistance.
 - ❖ In the state of PA when you enroll in medical assistance you are enrolled in the fee for service side and managed care side. Because of the double enrollment PA does not fall under the exception that if you are in managed care you do not have to have all of your doctors who order/refer enrolled in Medicaid.
 - ❖ Enrollment process for providers who do not want to provide service in the Medicaid realm there will be a smoother process implemented. No details have been given.
 - ✓ DPW response letter to CMS letter to the Commonwealth regarding HealthChoices
 - ❖ Basic terms of what the letter said: Either the county is allowed to compete with every other bidder to do HealthChoices or if they are a governmental entity then no reinvestment as the payment methodology is a reimbursement structure.
 - ❖ Response by DPW included legal citations and delineates positive things that come out with local control through county entities as to why HealthChoices works.

VIII. Northampton County: Updates / Issues

- **Deb Nunes**
 - Reinvestment
 - ✓ IU-20 opened outpatient in the schools.
 - ✓ Adolescent Crisis Residential
 - ❖ No site yet.
 - ❖ Will update in November.
 - ✓ NHS EAC
 - ❖ Permanent site (old Hartman's restaurant) still on target to open by Thanksgiving.
 - New Northampton County building
 - ✓ Bechtel building has been sold.
 - ✓ New location is at Emerick Boulevard between William Penn Highway and Freemansburg Avenue in the industrial park by Route 33.
 - ✓ Scheduled completion date: March 3, 2014

- Ross Marcus has resigned.
 - ✓ Elections will be held in November.
 - ✓ New Human Services Director is unknown.
- November CHA Meeting
 - ✓ 2014 meeting dates will be given.
 - ✓ New meeting space will need to be decided upon.
 - ✓ Lehigh County is happy to host the 2014 CHA meetings
 - ✓ RHD/LV ACT has offered the use of their conference room.

IX. Other

- None