

COMMUNITY HEALTHCARE ALLIANCE
Room 009 Martin J. Bechtel Bldg
520 East Broad St
Bethlehem, PA 18018

November 20, 2013 @ 2:00 PM

- I. Introductions: Those in attendance were: Kay Achenbach, Ted Alex, Cliff Aulisio, Yvonne Boyer, Kevin Brockel, Kelly Colfer, Steve Denton, Allison Frantz, Christine Hunsberger, Donna Keutmann, Tara Lang, Emily Leayman, Patricia Marth, Cindy Mazza, Pat McGarry, Stacey Milonas, Tisbine Moussa, Heather Neal, Deb Nunes, Michael Ramsey, Barb Vaupel, Janine Zwetolitz
- II. Review of September 25, 2013. Meeting Minutes were approved.
- III. Provider Forum
 - **Pinebrook Family Services**
 - They have a Wind Gap clinic which has been operating under a satellite license for quite some time
 - Will have a full license on January 1st
 - Will have psychiatry time in the Wind Gap location
 - Serves adults as well (Easton, Allentown, Wind Gap)
 - **Holcomb ICM**
 - Two bi-lingual ICM staff and opening available for the Lehigh county program
 - Two bilingual ICM staff for the Northampton County program
 - **KidsPeace**
 - Asked if any providers responded to the State regarding the new bulletin for BHRS services
 - KidsPeace sent in a response
 - No other comments
- IV. Member / Family Forum
 - **Ronnie Colbert (Allison Frantz reporting)**
 - Ronnie was unable to attend today's meeting due to attending a Peer to Peer Support Group
 - He will be attending a Cultural Competency Member Focus Group tomorrow
- V. Advisory Committee Reports
 - **Member/Family Advisory Committee – Ronnie Colbert**
 - No updates
 - **Provider Advisory Committee – Kim Benner (Cindy Mazza reporting)**
 - Policy clarification for the substance abuse specialist on the ACT team.
 - ✓ Any type of treatment a license will be needed.
 - **Children's Advisory Committee – Pat McGarry**
 - First issue: Parents indicated there were concerns around BHRS services
 - ✓ Parents had engaged in BHRS services with the assumption their child will be restrained
 - ✓ Provider (not named) said they did not restrain and that's OMHSAS policy
 - ✓ Valley Youth House chooses not to train their BHRS workers and they do not restrain
 - Second issue: Accompanying a child to the bathroom due to the child's behavior
 - ✓ Provider refused to accompany a child to the bathroom
 - Providers need to be clear about what services are/are not provided
- VI. Magellan Behavioral Health

- **Patty Marth (handout)**
 - Recent provider enhancements
 - ✓ White Deer Run formally contracted (previously did a lot of Non-Par for Lehigh County Recovery Center located in Bethlehem) – rehab and detox center on Riverside Drive (right off of Route 378)
 - ✓ NHS Stroudsburg contract for their CRR Host Home Therapeutic Foster Care. Located on Main Street in Stroudsburg
 - Cultural Competency Member Focus Group will be held Thursday, November 21st at Lehigh Valley ACT. The 12 cultural competency pilot providers will gather feedback from members and highlight LGBTQI bulletin
- **Stacey Milonas (handout)**
 - Tammy Miller, Director of Magellan's Compliance Department moved to Virginia and took a position in Magellan's Virginia office.
 - ✓ Tammy's position is currently open and overseen by Randi Rosenthal, QI Director
 - Patty Marth moved from Network Coordinator position to Compliance & Claims Auditor
 - ✓ Network Coordinator position is currently open
 - ✓ Network/contract/claims question call provider line and ask to speak with a Network Coordinator (Mike Ditty, Scott Pohlmann)
 - October 15th – provider training via webinar regarding adverse incident reporting.
 - ✓ Items covered in training:
 - ❖ Definition of adverse incident
 - ❖ Types of reportable incidents
 - ❖ The process for the submission of adverse incidents
 - ❖ Webinar has been posted to MagellanofPA website

VII. Lehigh County: Updates / Issues

- **Allison Frantz**
 - Reinvestment
 - ✓ Respite program continues
 - ❖ Served 132 kids; 114 were staffed by Valley Youth House the remaining staffed by family members
 - ❖ Site base services started in June
 - ❖ One scheduled in November
 - ❖ Four scheduled in December
 - ❖ Average 12 – 14 kids
 - ❖ Room is available
 - ✓ HiFidelity Wrap Around continues
 - ✓ Housing plan continues
 - ✓ Still working on the integrated medical home where an outpatient clinic is co-located with a physical health clinic. Hoping to have it operational by January 1st.
 - Annually there is a third party liability audit conducted by the Bureau of Provider Integrity.
 - ✓ Magellan just completed audit this for FY 12/13
 - ✓ Feedback: It was an outstanding meeting
 - State provided letter back to CMS
 - ✓ Specific to procurement for the HealthChoices program specifically referencing OMB circular A-87
 - ✓ State should not have said counties have the first opportunity – if so, then Counties need to have a different reimbursement process
 - ✓ Response letter from the Commonwealth remains in CMS legal department
 - Dennis Marion
 - ✓ Continues to listening tour

- ✓ Soliciting feedback from different stakeholder (what's working/not working, what needs to change)
- ✓ He was in the Scranton area yesterday and it was well attended

VIII. Northampton County: Updates / Issues

• Deb Nunes

- Reinvestment
 - ✓ IU-20 opened outpatient in the schools.
 - ❖ Liberty High School, Colonial Academy, East Stroudsburg School District
 - ❖ Over 100 referrals
 - ❖ Weekend and extended hours available
 - ❖ Help with behaviors with the kids
 - ❖ Reduce some of the partial slots
 - ❖ Tele-site in the testing process now
 - ❖ Looking to expand hours for psychiatrist – anyone looking for hours
 - ✓ NHS EAC
 - ❖ Permanent site (old Hartman's restaurant) is almost completely renovated
 - ❖ Occupancy permit has been received
 - ❖ They will be licensed by the State on December 3rd
 - ❖ Move in December 5th or 6th
 - ❖ Ribbon cutting ceremony sometime the second week of December
 - ❖ In the Spring they will hold their open house
- New Northampton County building
 - ✓ On track with moving to the new building next year
 - ✓ New location is at Emerick Boulevard between William Penn Highway and Freemansburg Avenue in the industrial park by Route 33.
 - ✓ Scheduled completion date: March 3, 2014
- 2014 CHA Meetings will be held at Lehigh Valley ACT
 - ✓ They are located across the street from the Bechtel Building and their address is: 601 E. Broad Street, Bethlehem, PA 18018
- BHRS Bulletin
 - ✓ Frustration is felt in the revisions of this bulletin
 - ✓ Staying on task with this
 - ✓ Habilitation services are still not clear
- Drug and Alcohol ACT Members
 - ✓ Policy clarification came out because there was an ad in the paper for hiring something for somewhere,
 - ✓ If there is an ACT team that is a comprehensive team working with consumers and there are drug and alcohol issues it does not matter if you have a CAC person working on the ACT team. The policy clarification is trying to say anyone who needs D&A treatment needs to be referred to a licensed D&A provider.
 - ✓ How does D&A work with the ACT team – this needs to be figured out
- New talk throughout the state about the expansion of the Systems of Care program
 - ✓ A one million grant was given for 4 more years
 - ✓ Potential for them to find individual funding with certain counties
 - ✓ More open to having bi-county initiatives so everybody have Systems of Care
 - ✓ Would like to expand to 14 more counties
- Affordable Care Act
 - ✓ Started in October
 - ✓ 167,000 applications processed – many applications still trying to pick a plan

- ✓ Not sure if there will be a big impact on the behavioral health side
- ✓ Age 21 and below = child; Age 22 and above = adult
- ✓ Any provider who provides a recommendation for medical assistance treatment service – that provider must be enrolled at the Office of Medical Assistance Programs
- ✓ OMHSAS is working with OMAP to have a separate distinct coding just to meet the requirement not to actually bill medical assistance

IX. Other

- Tara Lang
 - ✓ DSM-V transition date – contact Mike Ditty or Scott Pohlmann of Magellan
- 2014 CHA Meeting Dates:
 - ✓ January 22nd
 - ✓ March 26th
 - ✓ May 28th
 - ✓ July 23rd
 - ✓ September 24th
 - ✓ November 19th
 - ✓ 2014 Meeting Address: Lehigh Valley ACT, 601 E. Broad Street, Bethlehem, PA 18018