

**COMMUNITY HEALTHCARE ALLIANCE**  
**Lehigh Valley ACT**  
**601 E. Broad Street**  
**Bethlehem, PA 18018**

**May 28, 2014 @ 2:00 PM**

- I. Introductions: Those in attendance were: Sue Acklen, Jessica Apgar, Matt Arthur, Julie Bator, Matt Bauder, Kim Benner, Yvonne Boyer, Fred Brown, Wes Bush, Ronnie Colbert, Kelly Colfer, Mitch Fash, Lizabeth Fox, Alexis Harvey, Carl Kist, Katherine Koskey, Tara Lang, Emily Leayman, Patricia Marth, Tisbine Moussa, Deb Nunes, Lisa Putsavage, Michael Ramsey, Kelley Schlie, Jessica Teel, Janine Zwetolitz
- II. Review of March 26, 2014. Meeting Minutes were approved.
- III. Provider Forum
  - **Tisbine Moussa – Northampton County**
    - IRTF providers have specialized programs for sex offenders and for the ID population – they are: Warwick, KidsPeace and NHS.
  - **Matt Bauder – Lehigh County**
    - Approximately 4 – 5 years ago Magellan partnered with a few residential providers to offer at that time was called short term residential treatment.
      - ✓ Very intensive family work is performed
      - ✓ The program is considered an intensive RTF program
      - ✓ Approximately one year ago providers were asked to develop programs around sex offending and ID services.
      - ✓ All providers updated their program descriptions.
      - ✓ The tracks are a little different than the traditional intensive RTF.
      - ✓ Average length of stay for an IRTF program is 4 months. This is half of what a traditional RTF stay would be.
      - ✓ Average length of stay for sex offending / ID is 6 months.
      - ✓ The team will work with the child at the RTF, the team will also go out to the homes to provide services and very intensive work is performed in order to bring the child back as quickly as possible. Generally, after care will be family based with the IRTF providers following up at least a month afterwards.
  - **Salisbury Behavioral Health – Kim Benner (handout)**
    - In the process of transitioning its clubhouse/unity house over from a clubhouse model to a psych based psych rehab.
    - Target start date: Mid June
  - **KidsPeace**
    - Accepting referrals at their Green Street office for adult outpatient services
- IV. Member / Family Forum
  - **Ronnie Colbert**
    - Has been talking with consumers who are worried about side effects of psych meds
    - Everything is going good at Haven House
    - Working on a research project on drug and alcohol relapse prevention. Clients are pleased with the research
    - Research is broken down between prevention plans on what to do, providers and a list of party drugs

- Continuing the research
- Haven House has their behavioral health / physical health program up and running.

## V. Advisory Committee Reports

- **Member/Family Advisory Committee – Ronnie Colbert**
  - No updates
- **Provider Advisory Committee – Kim Benner**
  - Collaborative documentation – OMHSAS is supportive of peer and collaborative documentation but they need some work groups to clarify what that means. More supportive now in terms of full development.
  - This was prohibited in terms of billing.
  - CCAP: sent out a notice asking if anyone is interested on participating in the work groups.
- **Children’s Advisory Committee – Pat McGarry**
  - No updates

## VI. Magellan Behavioral Health

- **Jessica Teel (handout)**
  - ICD 10 code is being delayed until October 2015. Any updates will be on our website.
  - Electronic Funds Transfer (EFT): looking to roll this out to some of our counties. No official date at this time or which counties it will effect.
  - Re-enrollment/Revalidation of Medical Assistance (MA) Providers handout – all providers need to re-enroll by March 24, 2016 and then every five years after the initial enrollment.
  - BSL/BSC’s need to be licensed as of May 26<sup>th</sup>. This is for Autism services. Will not receive reimbursement unless licensed. Will be updating the contracts with the new codes in the next couple of months.
  - Provider focus group will be held on July 30<sup>th</sup>. Email will be sent out in the next couple of weeks to Providers. The focus group is a collaborative for providers who have commercial and Medicaid contracts – no real agenda – open discussion.
  - D&A Non Hospital section was the only change to the Geo Access Report that is submitted to the counties – change is for the positive.
- **Matt Arthur**
  - Carl Kist will be attending moving forward
  - Partners In Care concept is an opportunity for Magellan and providers to connect in a different way than traditionally.
    - ✓ Starting with 10 inpatient providers
    - ✓ The focus will be on acute inpatient
    - ✓ Gives the opportunity to move it from a care manager and a utilization staffmember as the only point of contact for a facility and moves it to a more program focus.
    - ✓ Allows monthly meetings to discuss pros / cons of what is going on in their unit and Magellan and authorizing services.
    - ✓ Moving away from a case discussion to a programmatic discussion
    - ✓ Rolling this out in the next few months
    - ✓ Goal is to decrease the amount of time for the provider utilization review teams
    - ✓ Utilization reviews will occur three times in a 14 day period.
    - ✓ One on one onsite meetings will be held. Review case notes, talk about some of the concerns / barriers.
    - ✓ Group meeting will be held with all providers to discuss best practices.
- **Carl Kist**
  - ASIST Training will be held August 7 – 8 at the Lehigh County Government Center

- ✓ Information will be coming out the end of June / early July with registration information
- ✓ Maximum 45 people can attend
- Lehigh County Conference of Churches
  - ✓ Homeless Outreach and Positive Social Engagement program (HOPE)
  - ✓ Developed an ICM program with a focus on the homeless population
  - ✓ Up and running for the past two months
  - ✓ Definition for homelessness per Lehigh County Conference of Churches – a person 18+ who does not have a permanent place to call their own
  - ✓ Highlights of the program
    - ❖ Time limited – using the critical time intervention model
    - ❖ Evidence based case management approach
    - ❖ Nutrition training
    - ❖ Short term rental assistance
    - ❖ Permanent housing placement
    - ❖ Increased access to the disability income benefits programs administered by the Social Security System
    - ❖ Contact Tom Walker at 610-433-6421 for more information
    - ❖ [www.lehighchurches.org](http://www.lehighchurches.org)
- **Patty Marth (handout)**
  - Clubhouse of Lehigh County and Unity House had Mental Health Awareness Walks in the month of May
    - ✓ Members of the Clubhouse had a great time
    - ✓ There was a great turnout for the Unity House Walk
    - ✓ Both events were well received
  - Presented member satisfaction survey results
  - Free clinical training – 2 day seminar – will be held on Tuesday, June 10<sup>th</sup> in King of Prussia
  - Provider focus group on compliance
    - ✓ Two focus groups will be held – one in the Lehigh Valley area and the other one in the Southeast region
    - ✓ Lehigh Valley provider focus group will be held on June 12<sup>th</sup> from 1:00 – 3:00 at Lehigh Valley Act

## VII. Lehigh County: Updates / Issues

- **Matt Bauder (handout)**
  - New HealthChoices Quality Assurance – Lizabeth Fox
  - New Director of Human Services – Kay Achenbach
  - Reinvestment
    - ✓ Reinvestment plans that are open:
      - ❖ Clearinghouse program –Conference of Churches
      - ❖ High Fidelity Wraparound – Pinebrook Services
      - ❖ Respite Services for Children – Valley Youth House
      - ❖ Medical Integration Health – Neighborhood Health Center / Haven House
      - ❖ Drop In Center – Goodwill
    - ✓ Please continue to submit your ideas for reinvestment to Matt Bauder
    - ✓ A ranking process will take place in July to better quantify where the greatest needs are
    - ✓ On an annual basis the counties are given their rates by the State
    - ✓ For the 2014 – 2015 year Lehigh County has a 10% rate decrease
    - ✓ Moving forward it will be difficult to say how much if any reinvestment money will be gained
    - ✓ For future years there will be a need for any planning of services to be strategic and thoughtful
  - Complex Cases
    - ✓ Pat Theodore - Administrative CASSP Coordinator - runs the meetings
    - ✓ Specifically for children. There is no process in place for adults at this time

- ✓ First meeting is considered a systems coordination meeting
- ✓ This is an opportunity for all of the entities to come together regarding a member to talk about what is going on and to put a plan together to move forward.
- ✓ Standing meetings for complex case reviews are held 2<sup>nd</sup> and 4<sup>th</sup> Wednesday of each month
- ✓ Corinna Bealer coordinates the CASSP meetings

#### VIII. Northampton County: Updates / Issues

- **Deb Nunes**

- Wendy Heatley retired in early May
- Kathleen Kelley will retire on June 13<sup>th</sup>
- Both positions will be filled
- Reinvestment
  - ✓ IU20 running school based outpatient in the high school
    - ❖ May expand into the elementary and middle school
  - ✓ EAC – contract will end at the end of June
  - ✓ Housing Plan is on its third revision. As soon as the plan is approved an RFP will be sent out to select the agency that will run the housing plan.
  - ✓ The RFP will be sent out to the distribution list
- Complex Cases presentation
  - ✓ Complex cases are performed for adults and children
  - ✓ Contact Tisbine Moussa at 610-829-4778 or [tmoussa@northamptoncounty.org](mailto:tmoussa@northamptoncounty.org) with any questions
  - ✓ Ilisa Sacknoff coordinates the CASSP meetings

#### IX. Other