

**COMMUNITY HEALTHCARE ALLIANCE**  
**Room 009 Martin J. Bechtel Bldg**  
**520 East Broad St**  
**Bethlehem, PA 18018**

**May 22, 2013 @ 2:00 PM**

- I. Introductions: Those in attendance were: Jennifer Abel, May Ambrogi, Jessica Apgar, Cliff Aulisio, Julie Bator, Yvonne Boyer, Ronnie Colbert, Robert Ems, Allison Frantz, Ken Garavaglia, Michele Hughes, Tara Lang, Allison Lech, Jennifer Lembach, Ross Marcus, Patricia Marth, Jim McDonald, Tammy Miller, Tisbine Moussa, Rebecca Procopio, Michael Thevar, Barb Vaupel, Janine Zwetolitz
- II. Review of March 27, 2013. Meeting Minutes were approved.
- III. Provider Forum
  - **Kidspeace – Cliff Aulisio**
    - Address the article in the Morning Call reporting the filing of Chapter 11.
      - ✓ The decision to file for Chapter 11 has been 18 months in the making.
      - ✓ Cliff Aulisio is the contact person for any questions.
      - ✓ A package deal was made with their bond holders and they hope to be out of Chapter 11 within 12 months if not sooner.
      - ✓ No change to services, referrals, admissions or staff.
      - ✓ This is a reorganization of their debt. Over 97% of debt is related to pension obligations or bond payments.
    - Contracted for 72 beds with Federal Government.
      - ✓ Reopened the Broadway Campus to work with refugees (currently from Guatemala and Honduras) to provide safe housing and basic services
      - ✓ The refugees are brought to them by the department of immigration.
      - ✓ The courts will decide if they will go back to their home country or if there are any relations in the US they can go to.
      - ✓ Short term stay - generally no more than 45 days.
- IV. Consumers/Families
  - **Ronnie Colbert**
    - Thank you to Magellan for the award received on 4/26/13.
      - ✓ The Board of Directors at Haven House is very happy about his recognition.
    - Residents at treatment facilities are noticing their belongings are missing.
      - ✓ Residents are highly agitated and are afraid to come to program – they want to stay home.
      - ✓ The incidents have been reported to their case worker.
      - ✓ Ronnie feels the staff need to be investigated and retrained.
      - ✓ Ronnie also feels the staff need to know what time to dispense medications to individuals and to limit the staff on playing games on their cell phones.
    - Thrift Shop Grand Opening at 12:30pm will be held on Friday, May 24<sup>th</sup>.
- V. Magellan Behavioral Health

- **Patty Marth (handout)**
  - Latest Member Newsletter was handed out.
  - Updates for BS Licensure updates from 4/17/13 Webinar. Also sent in an email blast on 4/17/13.
  - Step by Step ICM termed their contract in March.
  - KidsPeace – Stroudsburg PHP termed their contract in May.
- **Tammy Miller (handout)**
  - Family Based Services Best Practices forum was held on 5/7/13.
  - Presented member satisfaction survey results for the first quarter of this year. (see attached)
    - ✓ This is the highest numbers received regarding satisfaction survey results.
    - ✓ Thank you to everyone for all of your hard work.
- **Rebecca Procopio**
  - BHRS redesign policy has been submitted to the state 5 months ago. No response has been received yet.
  - Magellan held their Recovery Celebration on April 26<sup>th</sup>.
    - ✓ The Lodge catered the event.
    - ✓ Resource Fair with local mental health agencies was there to provide information: Association for Suicide Prevention, MyLife, Lehigh County Clubhouse, Northampton County Drop-In Center, Unity House and The Lodge.
    - ✓ Entertainment was provided by: CSP Talent Group of the Lehigh Valley, MyLife Youth and Comhar LTSR provided a video.
    - ✓ List of award winners:
      - 🏆 Michele Timms, Salisbury Behavioral Health – Individual Practitioner of the Year
      - 🏆 Recovery Partnership – Most Innovative Program
      - 🏆 Pat McGarry, Valley Youth House – Quality Improvement and Compliance Award
      - 🏆 Hope House – Clinical Award
      - 🏆 Robbin’s Bower – Clinical Award
      - 🏆 Susan Saliba – Peer Leadership Award
      - 🏆 Ronnie Colbert – Promoting Recovery and Resiliency Award
      - 🏆 12 Providers that are involved in our Cultural Competency initiative were also recognized at this event.
  - MyLife Youth Day at the Capital was held on May 8<sup>th</sup>.
    - ✓ 100 youths from all five counties that Magellan serves met with local representative in Harrisburg.
    - ✓ Talked to them about MyLife, what they are trying to do and different initiatives they are doing.
    - ✓ Next MyLife meeting: June 14<sup>th</sup>.

## VI. Lehigh County: Updates / Issues

- **Allison Frantz (handout)**
  - Lehigh County Executive resigned due to medical concerns.
    - ✓ The Board of Commissioners has a process to appoint a new County Executive and the process has been engaged.
    - ✓ Target for a new appointment is end of July.
    - ✓ Acting County Executive is Tom Muller.
  - Reinvestment Plans
    - ✓ The Drop-In Center – opened May 1<sup>st</sup>
      - Located in the building where Salisbury Behavioral Health’s ICM program is located.
      - Address: 1437 W. Gordon Street, Allentown, PA
    - ✓ Respite Reinvestment Plan
      - We continue to get more and more families and people who utilize this program.
      - Valley Youth House is the vendor for this.

- 70+ families have used this.
- Valley Youth House staff is providing the respite service as opposed to the family finding their own individual to provide the respite service.

## VII. Northampton County: Updates / Issues

### • Deb Nunes

- May 17<sup>th</sup>: Groundbreaking ceremony for the new building that will house all human services.
  - ✓ Located on Emrick Boulevard.
  - ✓ Target move in date: March 2014.
- Reinvestment:
  - ✓ Outpatient in schools to reduce the partial slots with IU 20.
    - Awaiting final approval and hope to start in the Fall 2013.
  - ✓ Adolescent Crisis Res purchased a building off of 13<sup>th</sup> Street in Easton (old funeral home).
    - Continue to go through planning and zoning.
- Northwestern Human Services
  - ✓ Purchased Hartman's building.
  - ✓ Renovations are being done.
  - ✓ Target move in date: November 2013.
- CCAP Meeting Update
  - ✓ Dennis Marion, Deputy Secretary of Mental Health – was not in attendance.
  - ✓ Personnel Updates:
    - Julie Barley was officially appointed Director, Eastern Operations.
    - Steve Remillard is the QA Director.
  - ✓ BHRS Redesign
    - Focusing on the “management” of BHRS rather than “redesign” of BHRS
  - ✓ BS Licensure
    - Still hoping everyone can work within the January 2014 implementation date.
    - Question was asked: What if there is staff turnover? You have someone who is licensed and they leave for another position. Answer: They are still working on this.
  - ✓ FFBS and possibly changing to family based
    - Per Stan Mrozowski - this is a major clean up of what they have.
    - OMHSAS will look at everything on a case by case basis.
    - OMHSAS want to see the clinical portion in there.
    - OMHSAS want to make sure what you are billing for is a billable service.
    - It is not OMHSAS' intention to convert things, it's their intention to look at things and clean it up.
  - ✓ CPT Codes
    - Scheduled to release a bulletin on June 24, 2013 with an effective date of June 24<sup>th</sup>.
    - Jerry Gossle is the point person for this.
    - Comments will not be allowed due to the effective date of June 24<sup>th</sup>.
  - ✓ BHRS Denial Letters; OMHSAS reports
    - Overall the writing of the denial letters needs a lot of work.
    - Regarding the language: the Office of Legal Council offered to update the training and hoping to make it webinar training.
    - A HealthChoices program director stated to OMHSAS it would be appreciated to have clarification of what needs to be in the denial letter when OMHSAS updates the training.
    - OMHSAS would like to enhance, develop or build a new website so providers can check the trainings or powerpoint presentations.
    - LeighAnn Moyer [from Montgo] recommended OMHSAS should look at Magellan's website and model it after them.
    - OMHSAS will need to link to the state system so the Webmaster will remain the same. The current difficulties being experienced with the DPW website will not go away.

## VIII. Other

- Next meeting will be held on July 24, 2013.
- Omni Health Services (handout)
  - ✓ New provider located in Lehigh County.
  - ✓ New office is located at 546 Hamilton Street, Suite 100, Allentown, PA 18101.
  - ✓ Provided outpatient mental health services for Lehigh and Northampton County.
- Kidspeace - Cliff Aulisio
  - ✓ April 24<sup>th</sup> PA Supreme court ruling where Northwestern challenged the Commonwealth on Title 40 funding. Within that ruling it talked about the authoritative and regulatory authority of DPW and how they were legislating through bulletins. It stated DPW is not permitted to expand or promote beyond the legislative process that should go through IRCC.
  - ✓ Kidspeace are drafting letters to DPW asking for a comment on this.
  - ✓ This is going to legal for review to make sure everything is covered.