

COMMUNITY HEALTHCARE ALLIANCE
Lehigh Valley ACT
601 E. Broad Street
Bethlehem, PA 18018

March 26, 2014 @ 2:00 PM

- I. Introductions: Those in attendance were: Ted Alex, Michele Anderson, Matt Arthur, Cliff Aulizio, Matt Bauder, Kim Benner, Fred Brown, Ronnie Colbert, Kenneth Garavaglia, Alexis Harvey, Diana Heckman, Christine Hunsberger, Gerald Jones, Donna Keutmann, Emily Leayman, Patricia Marth, Cindy Mazza, Pat McGarry, Deb Nunes, Catherine Plocinik, Janet Romero, Kelley Schlie, Jessica Teel
- II. Review of November 20, 2013. Meeting Minutes were approved.
- III. Provider Forum

- **Treatment Trends (Diana Heckman) (handout)**
 - Last year wrote a grant to PA Commission on Crime and Delinquency
 - ✓ Bring training to the Lehigh Valley over the next year and a half on all aspects of Trauma Informed Care
 - ✓ Audience for this training would be Drug and Alcohol and Mental Health Providers in Lehigh Valley
 - ✓ Approved and started the project in January and will run until September 2015
 - ✓ Offering three distinct periods of training. First training will begin in the Spring 2014 and will offer three courses. Different trainings will be offered in Fall 2014 as well as in Spring 2015.
 - ✓ Courses are free of charge
 - ✓ May 1st (currently full) – training in Trauma Informed Criminal Justice Responses - Robert Csndl and Jennifer Lopez will be the facilitators
 - ✓ May 8th - Creating Cultures of Trauma Informed Care – Introduction to a process on how an agency / organization can really look at the people they serve, the staff that serves them and how their agency is set up from the minute a client / consumer would call or come in to when they receive services to when they leave. Meant to be a self examination on the agency / organization as to what source of things they might change to look at client / consumer staff safety, empowerment and other aspects of the planning. There will be a two day training in the Fall to help assist with the self examination.
 - ✓ Third course will be offered this Spring - Ability for Organizations to Deliver Seeking Safety. One of the best evidenced based well research modalities for mental health and drug and alcohol to use with consumers / clients.
 - ✓ Other trainings that will be offered are: TREM - Trauma Recovery Empowerment Model; Something specifically for children who have been impacted by complex trauma.
 - ✓ All trainings will be held at 24 S. 5th Street, Allentown, PA (administrative offices of Treatment Trends)
 - Currently in the zoning hearing process to move the halfway home on 8th Street to what once was the Veterans Sanctuary on 24 S. 5th Street. Decision will be made at the hearing on Monday night.
- **Haven House/The Neighborhood Health Centers of the Lehigh Valley (Allison Lech) (handout)**
 - NHCLV / Haven House collaborated to develop a BH/PH integrated program
 - ✓ Program went live on February 26, 2014
 - ✓ NHCLV is a Federally Qualified Health Center (FQHC) who will treat anyone who walks in the front door and do not have insurance for physical health
 - ✓ Psychiatrist will be at NHCLV two Monday's a month
 - ✓ Interviewing for a part time Certified Peer Support
 - ✓ 20 clients to date (10 walk-in)
 - ✓ Location: 218 N. Second Street, Allentown, PA
 - ✓ Pertinent information will be shared if a release has been signed
- **KidsPeace (handout)**

- STAP open for referrals
 - ✓ Five week program (M – F)
- Lunch and Learn training coming back
 - ✓ Every month will be a different training topic
 - ✓ Next month the topic will be Exploring the Power of Adventure and Experiential Education with Groups
 - ✓ Morning session 10:00 am – 12:00 pm OR Afternoon session 1:00 pm – 3:00 pm
- Orchard Behavioral Health
 - ✓ Serving adults
 - ✓ Outpatient site in Allentown on Green Street and another location in Tobyhanna
- **Recovery Partnership (handout)**
 - Reflections in Hellertown in now open.
- **Bulletin Notice that recently came out**
 - March 24, 2016 – deadline to re-register your programs
 - Re-enrollment will need to take place every five years after the deadline

IV. Member / Family Forum

- **Ronnie Colbert**
 - On Tuesdays and Thursdays from 1:15pm – 4:30pm Haven House will run a group meeting
 - ✓ Discussion items will be career building, fighting the stigma in the workplace, trying to get over the stigma of mental health
 - Peer to Peer Group looking at starting once the weather gets better
 - Haven House will be hosting the CPS training class from 3/17 – 3/28
 - No complaints about doctors by peers
 - Looking up side effects with medications for peers
- **Social Security Working Centers Training Workshop**
 - The next workshop training will be held on April 9th at 10:00 am at the Northampton County Drop In Center
 - Trainings will be held on the second Wednesday of every month
 - Alternating locations between Northampton County Drop In Center, Unity House, Twin Rivers
 - Adele Bond who is the coordinator will be available to work with folks individually to do benefits counseling
 - Trainings are free

V. Advisory Committee Reports

- **Member/Family Advisory Committee – Ronnie Colbert**
 - No updates
- **Provider Advisory Committee – Kim Benner**
 - No updates
- **Children's Advisory Committee – Pat McGarry**
 - Restraints specific to BHRS
 - ✓ A request has been made by the parents if providers can indicate up front if they made a decision on the use of restraints so a parent can make a choice
 - ✓ Valley Youth House / KidsPeace do not use restraints
 - ✓ Providers have the option if they want to make a policy around this or not

VI. Magellan Behavioral Health

- **Patty Marth (handout)**
 - New Claims / Compliance Auditor - Patty Marth
 - New Network Coordinator - Jessica Teel
 - New Compliance / Quality Manager - Gerald Jones
 - Provider Enhancements
 - ✓ Haven House - contracted for Outpatient Mental Health Clinic – BH/PH located in Allentown
 - ✓ Conference of Churches – working with them on their final stages of their contract regarding a pilot program for Case Management services for the homeless population
 - ✓ Pyramid – Rehabilitation in East Stroudsburg
 - March 29th - Representative Ryan Mackenzie is having a Special Needs Awareness Day. A day for family and friends who are involved with children or adults with special needs. Location: St. Luke's West End Medical Center, 501 Cetronia Road, Allentown, PA
 - May 9th – Clubhouse of Lehigh County Mental Health Walk and Balloon Launch (more information to come)
 - Magellan of PA Website
 - ✓ Compliance email blasts that were sent out in 2013 are posted to the Magellan of PA website
 - ✓ Restructuring Fraud, Waste and Abuse Compliance section of the website (more information to come)
 - Provider Compliance Focus Group coming soon- Please outreach to Patty Marth if interested
- **Gerald Jones (handout)**
 - Presented member satisfaction survey results (see attachment)
- **Matt Arthur**
 - ASIST Training
 - ✓ Next training will be held on August 7th and 8th at the Lehigh County Government Center
 - ✓ Email will be going out in July with registration information
 - ✓ Maximum participants: 45
 - Integration between the Bethlehem / Newtown offices
 - ✓ Reason for integration is to make processes more efficient and effective
 - ✓ The following teams have been integrated: Medical, Quality Improvement, Compliance, Network
 - ✓ Within the Clinical team the following groups have been created in order to provide a faster response: intake / referral team, bed search team, drug and alcohol team
 - ✓ Will continue to have an office in Bethlehem as well as in Newtown
 - New role for Matt Arthur – Manager of Clinical Services
 - Carl Kist will take over for Matt at the next CHA meeting

VII. Lehigh County: Updates / Issues

- **Matt Bauder (handout)**
 - New County Executive - Tom Muller
 - Acting Director of Human Services – Kay Achenbach
 - New HealthChoices Administrator– Matt Bauder
 - Reinvestment
 - ✓ Two plans have officially closed in December 2013: White Deer Run - detox / rehab facility and RHD - Medical Mobile Plan
 - ✓ What types of services do our providers / stakeholders feel are missing in the Lehigh Valley?
 - ✓ Please email your ideas to Matt Bauder
 - Tri-annual Program Evaluation Performance Summaries (PEPS) Audit
 - ✓ Annually DPW, OMHSAS and Mercer come in to audit Magellan and the Counties on various program standards and regulations
 - ✓ Every three years the State and Mercer do a comprehensive, across the board look at the programs
 - ✓ Draft results to come out in May - final results will come out in the Summer
 - CMS Letters

- ✓ CMS and PA have talked – CMS concluded how PA procured the HealthChoices contracts for Behavioral Health Managed Care Organizations was accurate and transparent.
- ✓ Continue to find out if the Carve Out is safe where behavioral health remains separate from physical health even though there are many PH/BH integration projects happening
- Complex Cases
 - ✓ Does not include adults
 - ✓ Pat Theodore coordinates all complex case meetings

VIII. Northampton County: Updates / Issues

- **Deb Nunes**
 - All of Northampton County Human Services are together in one building on Emrick Blvd.
 - New County Executive – John Brown
 - New Director of Human Services – Allison Frantz
 - CCAP meeting will be held next month in Harrisburg
 - Telepsych bulletin has been updated and makes the 2011 bulletin obsolete
 - Continued clarification for the Act Teams Drug and Alcohol
 - Reinvestment
 - ✓ IU #20 School Based Outpatient
 - ❖ Operating since November 2013
 - ❖ Continue to use outpatient services in order to reduce partial hospitalization
 - ❖ There is a possibility of opening a site in the middle and elementary school – talks continue
 - ✓ RHD – The Lodge
 - ❖ Personal Care Home located on Butler Street, Easton is being renovated to accommodate seven independent apartments
 - ❖ June - Possible move in date
 - ✓ EAC
 - ❖ They are at their permanent site in Nazareth
 - ❖ People are responding to treatment
 - ❖ Plan will end in June
 - ❖ Move in date: January 14, 2014
 - ✓ Housing Plan
 - ❖ Not approved yet or in front of the State
 - ❖ Goal is to help 25 individuals per year for four years
 - ❖ Includes: Rent subsidies, contingency funds to help individuals get started and a Clearinghouse
 - ❖ The plan needs to be approved and once approved an RFP will be sent out
 - ✓ Complex Cases
 - ❖ Criteria: Multi agency involvement (3 or more), adults or children,
 - ❖ Send referral form to Tisbene Moussa
 - ❖ Will be placed on the agenda for the next CHA meeting

IX. Other

- **Cindy Mazza (handout)**
 - May 23rd Unity House Mental Health Walk will be held at 10:00 am
 - Location: Bethlehem Rose Garden
- **Matt Bauder**
 - Autism training sponsored by the State
 - Held at the end of April at Pinebrook